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COMPUTER WEEKLY

Data 100 involved in $95m write-off

DATA 100 and Sycor, the two terminal systems manufacturers taken over in 1978 by Northern Telecom of Canada, have failed so badly to live up to the expectations of their Canadian owner in terms of growth that the telecommunications manufacturer is likely to write off on estimated $95 million, worth of goodwill carried on its balance sheet since the two acquisitions were made.

The goodwill is the difference between the actual amount paid for the two terminal manufacturers and their combined book values and it probably would have been written off over a very long period if Data 100 and Sycor, now run by Minneapolis-based Northern Telecom Systems Corp, were expanding rapidly.

But a NTSC spokesman in Minneapolis accepted reports by industry analysts in the US that his firm was effectively living off the existing base of Data 100 and Sycor customers and commented that this state of affairs was "not a bad thing inherently".

The spokesmon also admitted that Data 100 and Sycor had been hit by a "mass exodus" of 17 executives after the takeover.

Barry Eames, managing director of NTSC's UK operation which is still called Data 100, admitted that the markets for Data 100's key-to-disc systems and remote batch terminals were "flat". He also pointed out that NTSC would be introducing a family of new general purpose DP and office systems.

Last year Eames outlined Northern Telecom's "intelligent universe" concept that marries its data communications expertise with other information technologies.

On the question of Northern Telecom's continued support for NTSC the president and chief executive officer of Northern Telecom, Walter Light, said: "Northern Telecom will continue to work hard at establishing NTSC as an aggressive competitor in the office systems market."

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NEWS IN BRIEF

Prestel set for Premier

THE Prime Minister has had a Prestel set installed in her political office at 10 Downing Street after seeing the service demonstrated during her visit to Lagien last month (CW, June 12).

Declining to name the supplier since the set was chosen at random, a spokesmon for the Premier said there was n need to keep up with developments. "It is like buying Who's Who or the Encyclopaedia Britannica: you buy it knowing it is going to be useful without necessarily knowing how much you will use it," he said.

Director

DEREK ROWE, formerly managing director of Abacus Computers, is to be technical director of Abacus Data-Type, the firm formed from Abacus Computers following its acquisition by the Data-Type group (CW, July 24).

Star makes good

MICHELLE PROBERT, edged out of the Olympics 400 metres final by Linsey Macdonald last Saturday, only managed third place in last year's Computasiara final. This year's final will be at Aloxander Stadium, Birminghsm, nn September 13. Tickets from Gordon Cairns, 117b High Street, Croydon CRO 1QG.

Third takeover

GEEST Computer Services has taken over Ipswich Computer Services from the Jackeon Group. It employs 60 staff, has a turnover of £¾ million and is the third bureau to be acquired by Geest during the past 12 months.

Red light for traffic forecasting project

A COMPUTER-based nationwide traffic forecasting project on which the Department of Transport has spent nearly £7 million over the last five years has failed in its aim of producing accurate figures for trunk road planning.

Called the Regional Highway Traffic Model, RHTM, project, it ueed modelling softwnre developed and run by the SIA bureau.

The project and its shortcomings are described in detail in a report just published by the Standing Advieory Committee on Trunk Road Asaassment which concludes, "We do not think that the problems encountered in the RHTM project are likely to be easily solved in the near future."

SIA has carried out traffic modelling work for more than ten years, but an SIA spokesman said that the RHTM project was far more complex than anything previously tackled. The software had to process matrices based on 3,600 zones covering the whole of the country so that the total number of possible zone to zone journeys was about 12 million.

Data for calculating tha number of daily journeys mada by motorists was collected from two independent sources — roadside interviews and talking to people at home — and the model generated widely different results from the two types of data. Differences of 30% were not uncommon and in one case the difference was 140%.

The Department of Transport pointed out that the RHTM project had been initiated by the previous Labour government because the national road programme was much bigger in the mid-1970s than now.

The present Transport Minister, Norman Fowler, said that he accepted the conclusions of the report on RHTM, adding that forecasts would now be carried out on a local and regional basis.

The intention is to make as much use as possible of the RHTM data which cost nearly £2 million to collect. Processing of the data by SIA cost another £650,000. Expenditure on the services of consultants came to £2.5 million.

If you want CIS Cobol...

If you went to use CIS-Cobol on a Texas Instruments' 990 computer system, there's only one place to get it. OEM distributor Cinsal Computer Systems based in Attleborough, Norwich is in the final stages of an agreement with Micro Focus to become the sole UK distributor for TI CIS-Cobol.

Texas Instrumnts has its own Cobol and originally brought CIS-Cobol from Micro Focus for internal use [CW, March 20). It was chosen because it was the only one to fit the complete range of 990 systems from Model 1 to Model 9.

Nick Ashton, sales director of Cinsal has realised the potential of this for TI users in the UK, and he will be using the UCSD Pascal operating system with it.

Cinsal hopes to supply CIS-Cobol to users and to other TI OEMs by September for £426. The Forms 2 screen handling device will cost £100.

Freedom of Information law by December

CANADA looks set to have a Freedom of Information law by December, following several false starts brought about by the recent rapid changes of government. Pierre Trudeau's Liberal administration has introduced a Bill that is far more revolutionary than previous ones (CW, November 8 1979) providing for judicial review of all withholding of government documents with no exceptions for such areas as defence and national security.

An attempt is to be made to avoid conflict between the Freedom of Information provisions and those already existing for privacy by removing the latter from the Human Rights Act and incorporating them in the new Act.

A register of government files will have to be published and updated twice yearly. From this citizens will be able to choose what files they want to see and demand them. To prevent disclosure a minister will have to convince a court that it would not, be in the public interest. Exceptions specified in the Bill cover police intelligence, information on individuals, and trade secrets.

By placing the ultimate decision on disclosure in the hands of the courts the aim is to make the decision completely non-political.

Plan to boost Euro air control

EUROCONTROL, the Europaan organisation for the safety of air navigetion, may extand its operations to handle all air traffic control over the Beneiux countries and the northern part of West Germany.

If the plan goes ahead it will involva a major expension of the Eurocontrol computer centre at Maastricht in the Netherlands which currently houses three IBM 370/155s and handles only upper air control for Belgium, Luxembourg and North Germany.

The fact that the Maastricht centre is not used by the Dutch even for upper air control over their own territory underlines tha failure of Eurocontrol to be accepted by the States that belong to the organisation as the agency for controlling upper air space over all their territories. The UK control centre at West Drayton, Middlesex, for example, handles upper air space control for this country on behalf of Eurocontrol rather than entrusting this task to the international organisation, even though the UK is a Eurocontrol member.

The reluctance of West European States to entrust air traffic control to a unified and integrated West European system was the subject of a debate in the European Parliament at Strasbourg on July 10 when Parliamentary Transport Committee chairman James Janssen van Raay tabled a motion calling on governments of the countries that belong to Eurocontrol to give the organisation a new lease of life.

Eurocontrol was set up in 1963 and the convention signed then by the member countries expires in February 1983. If one of the member countries decides to opt out, and that decision must be made before February naxt year, Eurocontrol will probably have to be killed in 1983. Apart from Maastricht it would probably mean the running down of the Eurocontrol centre for Southern Germany at Karlsruhe which houses two IBM 370/158s. There are also centres in Ireland with CII-HB Iris machines.

$400 viewdata terminal

A VIEWDATA terminal for $400 is to be launched by Tandy in the US in November both through its retail chain and through Compuserve, the bureau which is starting a news service accessible by personal computers (CW, July 24).

The terminal, called Videotex, was developed for the Green Thumb project in which the US Department of Agriculture and the Weather Bureau brought together Tandy, Motorola Western Union and the software division of aircraft contractor Grumman to run a trial information service to 4,000 farmers in Kentucky.

The Videotex terminal contains 4k of RAM and can load up to eight pre-selected pages of text and display them at high speed. Additionally it allows the RAM to be expanded to 16K but Tandy has no plans to interface the terminal to cassette recorders, printers or other peripherals.

The price is expected to fall to $200 in about two years. The device has a full keyboard with 53 keys and it looks like an enlarged TRS-80 personal computer, but it is not designed to run tele software. It will connect directly to both the telephone line and a standard television as it has the necessary modem and modulator built in.

The organisation passed to the Federal Communications Commission which allows a higher amount of radiation than television sets are allowed to emit from their antennas. It is to come into effect in January but the FCC has given a grace period of two years to allow manufacturers to redesign their products.

Stake in Ontel

FOLLOWING the 25% stake it took in Modcomp last year, floundering West German electricals giant AEG-Telefunken has paid $3.5 million for 10% of Woodbury, New York programmable display manufacturer Ontel Corp. Ontel expects turnover of $30 million this year, up from $23 million last year.

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Briefing

Hitachi leads in 3380 race

FIRST company to respond to IBM's new high-capacity 3380 disc drive is Hitachi from Japan, which has announced its H-8598 2.5 gigabyte driva for delivery in the second half of 1981, only a few months after IBM's scheduled first quarter ship. Claimed to be "almost compatible" with the 3880, the new drive uses conventional but improved read-write head technology rather than the thin-film heads used by IBM.

It is claimed to match the three-megabyte per second transfer rate of IBM's disc, and high-speed channels will be offered with the Hitachi M-180 and M-200H mainframes. It will be about 20% cheaper than IBM's device, and offered to IBM users.

Tax incentives

SINGAPORE is considering tax incentives which would make it more attractive for companies in other countries to get their software developed in the island State.

64 Mbyte version

BY increasing the packing density of its existing 8in diac drive, Fujitsu is to introduce 32-megabyte and 48-megabyte versions for delivery in April in the US. Samples will be available in December and they will cost $3,800 and $3,200 respectivaly in quantities of 100.

Motorola in Japan

MOTOROLA is planning to set up an integrated circuit manufacturing plant in Japan within five years to specialise in MOS technology. The follows announcements that IBM, Fairchild Camera & Instrument and Intel are also planning to set up there.

Buyer found

A PROSPECTIVE buyer for Texas Instruments' dealer support / maintenance subsidiary, Rio Computer Systems, has been found. The fate of the company was due to be decided at a meeting of the creditors earlier this week.

IPM recruits

DAVID Clutt, secretary-general of the Institute of Data Processing Management, said this week that over 40 new corporate members had affiliated to the institute. They include East Ham College of Technology and computer dealer Reliance Computer Group of Sheffield.

First UK customers

UNIVAC's London Customer Support Centre and the Science Research Council's Rutherford Appleton Laboratories at Chilton, Oxfordshire, are the first UK customers for Univac's new Series 90 range of medium-scale computers announced earlier this month. Rutherford will use the machine, a Model 90/40, for general purpose number crunching.

Throughout Europe, families are being given 400-year lease of small businesses to farm and

Government delay on PAYE system could hit ICL

NEARLY ten years after the Heath government killed a project to set up regional batch processing centres for PAYE, the present government has put on hold tha much publicised plan for 12 big online systems linkad by a regional network.

The outcome could be that local tax offices will be equipped with their own small systems to avoid the risks involved in the big network approach.

The government has also avoided the painful decision of whether to make ICL the main supplier for the PAYE project under tha single tender policy and such a decision may nevar have to ba made because the policy is due to be scrapped at the end of the year under the EEC and GATT rulings. In any case an approach involving small machines would not he covered by the policy.

The gnvernment's decision wos announced in a written answer from the Chancellor of the Exchequer, Sir Geoffrey Howe, to Eric Cockaram (Cons, Ludlnw) who wanted to know if the government had yet reached a decision.

Referring in his answer to the big network approach the Chancellor said, "Despite the possible advantages of such an approach experience showa that it carries with it a high risk of unforeseen problems, so that the expected savings and benefits are often not achieved . . . Tha government have therefore put in hand aa a mattor of urgency a study of alternative approaches which would diminish these risks and offer a great opportunity of satisfactory development as the system evolves."

Sir Geoffrey also pointed out, "The government continues to recognise the importance of the maximum feasible involvement of UK companies and of ensuring n high UK content in the system."

ICL and IBM both reacted tn the Chancellor's statement immediately. ICL said, "We are confident that the technical proposals we submitted provided n satisfactory computur system to meet the Inland Revenue's requirements. We are also confident that if these (requirements) are changed we have the technical capability and products to meet any different approach which emerges. Because ICL's product design decisions are made in the UK they will he responsive to any new requirements."

Tony Cleaver, director of IBM's Data Processing Division, stated, "We are pleased that the government has not allowed itself to be rushed into a decision on this contract . . . and our hope is that the government will eventually decide to open the tendering for the contract. . . ."

The one big advantage of the national network approach first outlined in CW early last year (CW, March 29, 1979) would have been online access to records anywhere in the country relating to any individual.

● See Computerview, page 2

High-level micros threaten software straitjacket

by Eileen Stainer

MOTOROLA is to answer doubts about its commitment to follow Intel and Texas Instruments into hardwired high-level software on 16 and 32-bit processors with a firm announcement this autumn. Its plans also include fast cache memories on chip, writable control stores, virtual memory generation, fast context switching and dual port RAMs.

The company is expected to emphasise firmware-encapsulated high-level software following its competitors' pre-announcements over the past two months.

This development will tend to lock users into vendor-supplied microsystem software in exactly the same way as IBM users are locked into IBM operating systems and software. Motorola acknowledges that this is the direction the whole industry is taking.

According to Motorola, the 68000 is the start of a complete new generation of microprocessors that can be extended to 32 bits. It was designed as a complete break from the 6800 family, requiring a new range of development tools including the EXORmacs.

At the silicon level it was built with a 32-bit chip in mind and it is fully compatible with 6800 peripherals. Motorola now claims to be able to make as many 68000s as the market needs, and the delivery time for EXORmacs is only six weeks.

But the leading company has no desire to fall into the pre-announcement trap that Intel

● Turn to back page

Training town hall staff

LOCAL government officers with no previous experience of computing are to be trained as system analysts under a scheme funded partly by the Manpower Services Commission and partly by their employing authorities. The scheme, organised by the Local Authorities Management Services and Computing Committee, will deal with mainframe data processing, micros, and office systems, and is intended to create more computing capability in the country as a whole, according to Douglas Denyer of LAMSAC.

Three repeats of the 10-week course are planned, with 15 to 20 students on each, to take place at the Polytechnic of Central London. The MSC will contribute £800 and the local authority £780 towards tuition costs.

● Our picture shows (left to right): Douglas Denyer of LAMSAC, Peter Webb and Christine Porter of the Polytechnic of Central London, and Ken Davis of LAMSAC.

Language offers big savings to ICL users

AN in-house timesaver written to avoid repetitive coding has been developed into a range of products which may save ICL users from heavy investment in operations and development enhancements.

And the potential of the Macro Expansion Language is not limited to the ICL hardware on which it was developed, according to co-designer Melvyn Morris of Forward Computing.

Flexible

"It is a flexible software generation language and can enhance any software. It was designed to be machine transportable and we're already looking at IBM and Univac hardware."

Forward is now selling the MEL products singly or as a range to ICL 2903/4, 2900 DME2/3 and ME29 users. The particular products are aimed at saving in ICL operation, providing online job control, and cutting out much of the donkey work from Cobol development although the development aid also applies to ICL's assembly level language Plan.

The Macro Expansion Language used to develop the ICL products is based on the principle of replacing whole sets of instructions by one liners which, "invisibly" to the writer, then pull in the pre-composed code at compilation.

● See Software File, page 7

Top-end 6900 from Burroughs

A NEW series in the Burroughs top-end family of mainframes is under wraps in the US — and takes up a 6X00 number, which has not been used since the old B6500 was phased out almost a decade ago.

The new machine, to be called the B6800 is a low cost machine in the B69-7900 family of top-end general purpose mainframes.

US sources say the forthcoming B6800 will offer the performance of the B6700 at about $200,000, making it a low cost entry into the B6 systems line.

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COMPUTERVIEW

Taxing time for ICL

SIGHS of relief were audible over Putney last Friday when news came through from the Commons that there was to be a rethink of the whole basis of the proposed Inland Revenue PAYE computer system. The feeling was akin to getting keyed up to give the speech for the first time at the annual ball, only to hear that it was now to be a barbecue and no speech would be necessary after all.

As the pinn stood, ICL was set up to come out the loser either way. If the contract went to a US company, ICL's standing in its foreign markets would take a serious knock, while if it won the contract, it was likely to turn out to be a poisoned chalice: a project of that scale, and one so exposed to the spotlight of parliamentary and public scrutiny, was bound to run into problems at some stage.

ICL's image has been dented by the Swansea Drivers and Vehicles Licensing Centre fiasco, even though the company did nothing apart from supply the hardware.

Perhaps the strangest aspect of the case is the widely repeated statement that hod the contract been given to IBM, everything in the garden would have been lovely, the system would have come in on time and worked perfectly. Has nobody in the Inland Revenue Department, the Treasury or the Department of Industry spoken to tha Italians?

In Italy, the Finance Ministry hogan implementation of a nationwide computer system in 1971. This was to allocate a code to every taxpayer, so that it could be applied to his tax return when it was entered via a terminal. It was also to handle individuals' liability to value added tax.

The system was based on Olivetti terminals and IBM 370/168 mainframes. Four years later, the project collapsed.

IBM's contract was terminated, Italsiel, Italy's largest software and systems house was called in, and the system was completely redesigned and the IBM hardware was replaced with machines from Amdahl.

It is likely that more blame has been attached to IBM for the failure of the project then the company deserves; more relevant is that it underlines the fact that ambitious computer projects of this kind have a habit of going wrong — and if IBM had been given the Inland Revenue that would hardly constitute a guarantee of success.

The decision to send the designers back to the drawing board has been seen as one favouring ICL; the government is saying that it wents sa high a UK content in the system as possible, with the maximum possible involvement of UK companies.

Certainly terminals manufactured in Greenock, Croydon will have a high UK content, and 16K roughs *et al* will claim to be UK companies of standing.

It is intended that the new studies be completed by the end of the yeer, when the government's single procurement rules favouring ICL are due to expire.

Particularly ironic is the fact that the new studies are likely to produce a much more decentralised system, with a computer in each tax office; it is unlikely that there will be many, if any, large computers in the system. Since the single tender rules come into effect only when the requirement is for e machine of one Atlas power or above, they will not apply. A government decision to give a large part of the contract to ICL will be seen as a simple following of rules laid down by the Labour governments thereafter, but en overtly political act.

There is a neet way round the political problem.

The computer system is sought in part to ease the difficulty of applying unexpected changes in the tax system to e given mess of data quickly. It seems likely that a significant end useful role could be played in such a system by CAFS, the ICL content addressable file store. Since no other company has such a product the government would be in e position to give the contract to ICL without fear or favour.

LETTERS to the EDITOR

Computers *can* be creative

EITHER I do not underatend Donald Michie's use of the terms "knowledge" and "information", or he is wrong, or both. (Privateviaw, CW July 24, 1980).

In 1967 I wrote e program thet composed music which won a prize at the IFIP Congress the following year in Edinburgh.

The program centred on e routine to generate pseudo-random patterns, which was used in a recursive kind of way to set paramatera to drive the routine to gencrate values to set psrameters to drive the routine to generate values, and so on.

The last round of velues ware paased via pepertepe to computer cnntrolled electronic music oquipment and determined tha pitch, loudness, timing end tone colour of notes.

I devised this mechenism, but its results were entirely surprising to me. I do not see that the information which the tunes and structures of the piece made manifest wee the seme information that I put into the progrsm. Nor was it knowledge — that is what I gained from listening to the results: knowledge about tha procedure. The progrem genereted original information.

Computers can be creative.

ALAN SUTCLIFFE

Wokingham,
Berkshire RG11 1SL.

Ideas are old hat

THS letter from Kirk Gee (CW, July 24) introduces en apparently new piece of jargon "Open Systems Interconnection".

The jargon may be new, but the ideas, as usual, are old hat.

IBM was there, over 10 years ago, with the first concepts of SNA (Systems Network Architecture). Despite criticism over the years, it appears that SNA already more than satisfies all the standards suggested in Gee's letter.

Although I would always support movements for standardisation, surely it is a little late to attempt to duplicate research that has been exhaustively performed by others.

S. J. CURTIS

Eastleigh,
Hants

Simple approach

YOUR correspondent Robert Worden (Letters, June 24) complains that your previous headline "Relational Datebases Just Around the Cornar" is misleeding beceuse it overlooke the launch eight months ego of Logica's Rapport DBMS.

From information eveilable, Repport seems e simpla and economicel epproach to DBMS which is also very porteble. But it cannot claim to be in the van of reletional DBMS. If the headlina is misleeding, it should be the euthors of, for example, Honeywell's Multics raletional DBMS who should complain. And there are other systems which have as many relational features, eg inquire, which or perhaps more wisely evoided in their clelms.

If those users who would like to heve a relational Join facility in their query language are "purists" who "will have to wait a few years for the system of their dreams", then they may well be looking for a differ DBMS from Rapport.

Or maybe the John Jacob's Repport is "just around the corner".

ROGER M. TAGG

Little Chalfont,
Bucks

DHSS approach to the problems of file security

I HAVE followed with interest Owen Henson and Normon Revell's informative series on Advanced File Design in Computer Weekly, in particuler Part 14 dealing with the problems of file security. In this they describe "online input/fast batch update" as a method that combines tha security and performance benefits of batch processing with the facility of holding relatively up-to-date information on file. This is, in fact, the general epproach adopted within the Department of Health and Social Security/Department of Employment "Nubs" computer system which provides an online service to some 600 unemployment benefit offices throughout England, Scotland and Wales and currently handles claims to benefit from approximately ¼ million unemployed.

In that system, however, the basic approach has been developed and extended to overcome the problems identified and the "two-bucket" arrangement replaced by a single serial disc file acting as an input queue. The file is controlled by input/output pointers, maintained by the programs accessing it.

In this way, the online process may independently service the network and write incoming data to backing store, updating the input pointer "A" each time a complete block/bucket is transferred and is thus available to the batch update run. The latter similarly maintains an output pointer "B", indicating its progress through the file, and by comparison with the input pointer, can establish when it has effectively "caught-up".

I accept that both the basic method and the variation we have implemented suffer the disadvantage that with system responses to terminals being separated at two levels, a short time delay before those from the batch update program are transmitted. The balancing advantage we would claim for this approach in the context of the National Unemployment Benefit System is that while sufficient processing powar is normally available to enable the online end batch update elements of the system to remain in step, the file provides a flexible link between these processes and confers the ability to cope with unexpected peaks in daily workloads, without effecting input from terminals.

In the event of failure in the batch update program or files, the online data collection service may be maintained.

V. C. SEENEY

Senior Systems Analyst
Unemployment Benefit Project
Department of Health and Social Security,
Reading, Berks.

THE EDITOR welcomes letters commenting on subjects published in Computer Weekly, or on topical issues. All letters must be accompanied by the writer's name and address, not necessarily for publication.

1984 and all that . . .

THIS week's example of the strange things people say in the media about computers was seenin by D. W. Hart of Orpington, who wins £5.

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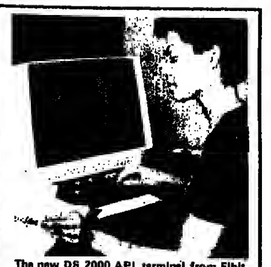
Two Pi quits race, leaving a clear field for Elbit



The new DS 2000 APL terminal from Elbit. The DS 2000 VDU will also form the basis of an Elbit microcomputer, due for launch shortly.

TWO PI has finally acknowledged that it is out of the race to provide the basis of Nixdorf's entry into the medium-scale IBM-compatible systems market, leaving the field clear for Elbit of Israel with its Anat machine.

It appears that one sticking point in the Nixdorf-Two Pi talks was that Nixdorf wanted to build some of the systems in West Germany — something Elbit had already conceded in principle, provided the terms were right (CW, July 3).

Two Pi is reported to have shipped over 100 of its AMD 2901 based V32 processors, the majority to National CBS which sells them on as the NCBS 3200 with proprietary operating software. Two Pi is still looking for a single vendor for its systems throughout Europe.

Meanwhile in the UK, Elbit has launched a new version of its DS 2000 VDU, which features the full extended APL character set as a switchable option.

The APL version of the VDU was developed by an Elbit engineer in Haifa, and pressure from the UK managing director and sales manager when they happened to spot it on a visit to Israel in June persuaded the parent to assign high priority to the project.

Showing that response times can be commendably short at Elbit, the display is on the UK market only two months later.

£30,000 grant to aid computer teaching

AN information service for schools to help in their teaching about computers is to be set up by Microcomputer Users in Secondary Education with a grant of about £30,000 from the Department of Education's micro education fund.

A teacher is to be appointed full-time to man the service, and research assistants' posts are also to be set up to extend MUSE's software library and promote software transfer between machines.

This is the second injection of money in the DES £9 million programme, the first being a teacher training project in the West Midlands (CW, July 31). Owing to the Department's budgeting schedules, some of the money has had to be spent in advance of the appointment of the programme director, which is expected in the autumn.

Attacked

The information service will probably be based at a school in Birmingham and will be run by one seconded teacher and a secretary. Inquiries from schools on such matters as how to start up computer courses will be dealt with, and fact and information sheets will be compiled.

The DES' choice of members for the national programme advisory committee (CW, July 31) has been attacked by the National Union of Teachers as "unrepresentative". The union has complained to Education Secretary Mark Carlisle that while there are two teachers from independent schools on the committee, there is no state school teacher. Thus there will be no understanding of the problems faced by state schools, particularly those that are less academically oriented, a spokesman said.

There is an officer from the Inner London Education Authority on the committee, Derek Esterson, but he is not a practising teacher, the union points out.

The DES has replied that the committee was never intended to be representative, and needed to be kept small.

BASF competes Hitachi deal— St Gobain, Olivetti to join forces?

AFTER clinching a deal to sell the Hitachi M-170 processor in Europe (CW, July 3), BASF has now signed an agreement covering the biggest IBM compatible Hitachi machines, the M-180 and M-200H, the latter with a rating of about eight million instructions per second in its single processor form.

Meanwhile Olivetti has denied reports that it may be killing Olivetti Computers, the division that sells the big Hitachi machines in competition with BASF as well as with IBM itself.

Unchanged

Olivetti in the UK said that there was "no foundation" to the reports, while an Olivetti spokeswoman at company headquarters at Ivrea in Italy said that the story in the Italian newspaper from which the reports originated was "typical of Italian journalists". She added that the plan for an Olivetti Computers office in the UK by the end of tha yesr was unchenged.

St Gobain Pont-a-Mousson, tha huge French industrial conglomerate that took a 20% shere of Olivetti earlier this year, has its own plens to sell Hitachi machines in Europe (CW, August 7) and a merger of its own planned Hitachi marketing operation and Olivetti Computers could be on the cards. St Gobain has a lot more money to put into new vantures than Olivetti.

Olivetti's reluctance to say when Olivetti Computers will open offices in France is a possibla indication of behind-the-scenee nagotiations with St Gobain. There has also been no definite promise of any offica in West Germany although thie may be the result of the deal between Hitachi and BASF.

As expected, BASF will sell the Hitachi M-180 end M-200H as the 7/70 and 7/80. Tho M-180 will be offered by BASF as three upgredeable models, tha 7/70N, 7/70 and 7/70AP. The same machine is sold by National Advanced Systams as the AS/7000N, the AS/7900 and the AS/7000DPC and by Olivetti as the OH5520, 5530 and 5545.

Olivetti Computers sells the M-200H aa the 5560 while National has no agreement yet with Hitachi on the 8 mips machine.

Energy-saving selling ships controlled by computer are no longer just a conservationist's dream. In Kure, Japan, a small (888 ton) oil tanker has just been launched that has 12-metre high penis sails (shown folded) on its masts to help reduce fuel consumption by 80%. A microcomputer adjusts the setting of the sails according to wind speed and direction.

TOPS scheme to convert operators into programmers

A COURSE under tha Manpower Services Commission's TOPS scheme to convert computer operators into programmers is to start for the first time, in October, run by Allen Services and Associates in Harrow.

The students' previous computer experience will enable the course to last eight weeks instead of 18 as with the current TOPS programming course, and there will be no period of working on a computer site.

Cobol and Basic are the languages to be taught.

D'Morias is appointing a full-time placement officer and in the view of Ron Hunnibal of the company, graduates of this course should have good job prospects through the combination of their training and their experience.

Memories are short

IBM's memory ambitions have moved in capacity, but a second time. The company has announced in the US that some of its 3850 will be shipped with 16K memory chips rather than the 32K devices originally planned.

However, later the company announced that some 4341s in the US would be shipped with the 16K memory chips rather than the 64K devices originally planned.

Czechs to get first ICL 2950 in East

THE first ICL 2950 in Eastern Europe is going to the Institute of Physical Metallurgy in Brno, Czechoslovakia. Worth £1 million, the system will be used for research applications and for the institute's accounting and other administrative applications.

The system will run under the emerging VME/K operating system.

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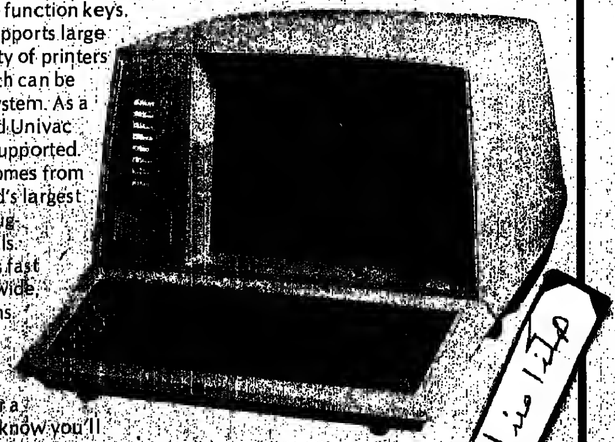

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Downtime

by Chad

Those tongue twisting acronyms

ACRONYMS abound in the world of computers and many of them roll off the tongue with the greatest of ease. But not all. Members of the Hewlett-Packard General Systems Users' Group, for example, are lumbered with the strangulating HPGSUG, which one assumes is pronounced "Hupugsug" or something like that.

Members of HPGSUG from all over the world will be getting together in Montreux, Switzerland, from September 16-19 for their annual meeting and according to advance information put out about the shindig it is being organised in co-operation with Nestlé Products Technical Assistance Co Ltd which, thankfully, is abbreviated not to the tonsil twisting NPTACL, but to NESTEC.

Plaint song

PROSPECTIVE users of VME/K on the ICL 2900 series have done an awful lot of waiting around for the product to be ready. The breathless anticipation about what each successive version will reveal has prompted Ted Ahrum of Vestric to devise a motto for the VME/K users' group: "K Sera Sera."

This prumpts me to ask whether the motto of the VME/B users' group is "Whatever will B will B."

I HEAR from CII Honeywell-Bull in France that one of the activities they are involved in is "conception assistè par ordinateur". Personally I prefer the traditional means of conception. Still, it gives a whole new meaning to the initials AI, doesn't it?

Troubled Times

THE TIMES is advertising for an "industrial relations executive" to handle the union negotiations for the introduction of computerised systems at Gray's Inn Road. And the best of British luck to him, I say!

Apparently it didn't occur to Times management to have such a person two years ago when all their troubles started.

Still I can't help having visions of the poor fellow who takes the job ending up, trudging away from the battle, in one of those advertisements: "Have you ever wished you ware better informed?"

JENKINS with his model which he claims disproves the Theory of Evolution. The right triangles in the model represent the six days of creation and the seventh day of rest.

So the Rock of Ages triumphs over the age of rocks

USUALLY scientific developments are taken as disproving received ideas of religion. So it is interesting to see a lecturer in computer science using his college's DEC 20 to produce an analysis of the Bible that indicates it was written by God and that the Theory of Evolution is invalid.

That is just what Vernon Jenkins, of the Polytechnic of Wales, Pontypridd, claims to have done and he has constructed the model that I show in my picture to demonstrate his theory.

A scheme was devised around 2006BC, long after the Bible was written, to represent numbers by the letters of the Hebrew alphabet. Jenkins has taken the Hebrew text of the first chapter of Genesis, converted the characters into their corresponding numbers, and come up with all sorts of interesting patterns. According to Jenkins the numbers 37 and 73 (both prime) keep cropping up all over the place, far more often than probability theory allows.

There is also a whole pattern of sevens in the first verse of Genesis, interestingly enough, since the seven-day bit is the whole basis of the story. The whole thing is tied together by the number of 142,857, known from antiquity, says Jenkins, as "the sacred number."

Since the use of letters as numbers had not been invented when the Bible was written, Jenkins claims that God must have anticipated it and used it as a "divine watermark" as proof of authorship.

The right triangles in Jenkins' model have sides representing the six days of creation and the one day God rested, and Pythagoras comes up with 37 and 73 for the hypotenuses. The same numbers also crop up in the New Testament, specifically in John 1.

Quite apart from whether one believes in God, one does not have to believe in probability theory. The pronouncements of mathematicians often seem to me as impenetrable as those of theologues. Still, it is the Theory of Evolution that is Jenkins' prime target, and he points to gaps in the fossil record to support his case.

I find it disquieting to see one branch of science to shoot down another; I prefer the approach that the American papilist politician William Jennings Bryan is supposed to have taken at the famous Scopes "Monkey" Trial.

A Kentucky teacher was being prosecuted for teaching Evolution, and defending counsel Clarence Darrow was trying to demolish Bryan's views with geological evidence of the dating of rocks. Thundered Bryan, "I'm not interested in the age of rocks, I'm interested in the Rock of Ages!"

Best place to end it all

EARL JOSEPH, Sperry Univac's tame futurologist, was talking at the firm's symposium in Nice (see page 11), speculating in a rambling way about, naturally, the future. He cited the case of the German poet who was asked where he would rather live if the world were coming to an end.

"Oh, the UK," he replied.

Why? "Because they're 100 years behind the times."

Leslie Chapman, scourge of bureaucracies, stayed firmly rooted in the present, He related how he had taken part in a Granada TV programme attacking the Official Secrets Act. (Granada has just lost in case over the British Steel "mole".) Before the broadcast he was required to sign a document promising under no circumstances to reveal anything about Granada!

GILB'S MYTHODOLOGY

Advances in software engineering practice

Tom Gilb is an independant consultant, lecturer and author on computing topics.

HOW advanced are the most advanced software engineering practitioners in the world today?

A survey* was taken of 80 projects in 47 major US aerospace companies during 1977-78 with 225 questions.

The survey data has been made publicly available, even in machine readable form for researchers who wish to draw their own conclusions about the results of technological and organisational ideas on software projects and papers are forthcoming based on this data.

I have sampled the report in areas that interest me and hope that it will give you a better picture of the kind of detail found. Where possible, I will look at issues which I have handled in this column.

NO STANDARDS

Maintainability: Seventeen participants said that the software met the maintainability standards originally specified. Forty-two participants had specified no standards for maintainability. No wonder we have problems. Only one customer himself specified a maintainability goal.

Reliability: Thirty-five projects had no method of measuring or reporting reliability. Six projects used artificial error seeding ("debugging") as a tool to estimate remaining bugs. Five other projects related software errors found to time spent on debugging. Two projects used a model for predicting software reliability error. Six projects were satisfied when a predetermined mean time between failure of software was reached.

MASTER'S DEGREE

Reviews: Most projects held many types of design reviews, which seems to be a military requirement. Many questions relate to how the reviews were practised.

Unfortunately IBM/Fagan type inspections were not included here and at that time probably few were aware of the power of formal inspections modelled on traditional technology for quality assurance.

Time estimates: Seventeen projects gave the tasks and the deadlines or time. Twenty-four projects allowed for verification or modification of such task-timing estimates. Fourteen projects allowed individual members to estimate time for each task assigned.

Teams: In only one project were tasks assigned to the team as an entity, not to an individual. Twenty-five projects used a support librarian function, while twenty-seven did not. Three of the librarians were at the senior programmer level. Twenty of the 80 projects reported did not have chief programmers.

In only seven cases was the project manager ever a chief programmer, as defined by Baker in 1972. In four cases the project manager had a PhD and in 29 cases had a Master's degree or was slightly more educated. Most project managers could program in some language, 33 of them in Fortran and 19 in Cobol.

Human engineering was specified by 18 of the project customers and portability was specified by eight customers, which is not surprising when another response shows that 25 projects were working with special purpose hardware and 14 projects had special purpose operating system.

Eleven projects reported that they produced a program maintenance manual containing general and specific information for programmers responsible for maintenance.

Forty-four projects reported delivering a test and implementation plan, although I wonder how many of these plans either tried or achieved complete testing in any sense of the word.

Leon Stuckis' work at McDonnell Douglas showed that about half of all instructions were not tested by any test case, and Larson's work at IBM Kingston showed that formal inspections of the test plans uncovered 30% additional test cases which were needed.

MOUNTAIN OF DATA

These are personally selected samples of the mountain of data available from this survey. It will be exciting to see what conclusions can be drawn by correlating these results with other data and drawing conclusions about the most successful approaches to software engineering and software project management.

There is at least one other such database of similar date at IBM Federal Systems Division, as reported by Felix and Weiston in IBM SJ 1477.

We are beginning to get data which will move us away from mythodologies and allow us to make decisions about technology and organisation of technologies based on reasonable probabilities that the cause will give the desired effects, without danger of large unexpected side-effects.

* Results of a survey on management techniques and procedures used in software development projects in the US aerospace industry, Volume II, by Richard Thayer and [illegible] RADC/ISIS, Griffiss AFB, New York, USA. 1941.

TEN YEARS AGO

● From Computer Weekly of August 13, 1970.

A bid [illegible] the Stevenage-based Computer Technique Group [illegible] Leasing Corporation [illegible] Landger was leveraged to West Bernard Firm Electronics, despite [illegible] Landger's bid was [illegible] Computer and Automation Group [illegible]

PAGE SIX, our weekly spot for programmers and analysts, this week hands over to a guest writer, MICHAEL JAMES, from Stoke-on-Trent. In an article based on his own experiences as he has tried to find a suitable job in computing, rather than wait for a TOPS course, he takes a lampooning look at the industry . . . but says that his style could perhaps owe more to Jonathan Swift than to Lewis Carroll.

Alistair's Adventures in Computer Land.....

IF Lewis Carroll were alive today, Alice would not be wandering around Wonderland. It would be Alistair's Adventures in Computer Land, for the data system industry has produced more than its fair share of absurdities and paradoxes. Alas, not having the literary talent of Mr Carroll, or rather a minimum of 12 months' successful on-quota experience of novel writing, I can merely outline some of the more ridiculous examples.

So starting at the baginning . . .

In the first series of The Hitch Hiker's Guide to the Galaxy, the astronomers of an alien planet with a lifestyle remarkably similar to that of Earth suddenly discovered that their planet would soon be destroyed. Two huge spaceships were thus built, the first to take the planet's service industry personnel such as telephone hygienicists, advertising account executives, marketing men etc, while the second would take the academics and workers such as professors, captains of industry and engineers.

The first ship was launched in a blaze of glory on a one-way journey to find a suitable planet which the service personnel would then prepare for the arrival of the second ship . . . except that the second ship was not launched, there was no planetary destruction and it was just a superb masterstroke by the thinkers and doers to get rid of all their useless parasite professions.

LIKE A WOLF ON THE FOLD

Others might have their own ratings, but in a hierarchical sequence of usefulness and contribution to society, Alistair would have all computer agency personnel first on board that spaceship, even ahead of estate agents and solicitors — they'd need to be so that they could find the right jobs for the other people.

The teaching profession is very well organised with job vacancies being advertised in certain newspapers and journals. Candidates apply directly and the schools and colleges interview and make their choice. A simple system that works well without any agencies. Alistair has visions of the computer agencies descending like a wolf on the fold and their adverts requiring "minimum two years' experience on Shakespeare or Chaucer under comprehensive operating system".

In Britain, 53% of jobs are filled by direct advertisement, around 35% by direct application and approximately 22% by job agencies. Not so the computing industry, despite the general high level of personnel. Alistair hopes that one day a computer company will develop a system that is intelligent enough to cut down the number of people coming for interview, and thus save thousands of pounds each year using the money that is currently squandered on computer agencies . . .

Of course the big problem for employers is interviewing potential recruits. In computer sales a successful salesman will find himself suddenly promoted to Northern regional sales manager and booked on a management course in three months' time. Indeed it could be a waste of time for Alistair to attend a seminar on job hunting as these always assume the interviewer knows how to interview. How can the candidates use any interview technique when the manager cannot interview?

Alistair believes that the sales side has an overpreoccupation with "management" and status. Job adverts not only offer Brobdignagian earnings, but also virtually immediate management prospects. Compare this with the doctors in the Health Service: a house officer, either goes into general practice or rises to become a registrar, then a consultant, with a few going into administration. There is nothing magic about management — there is no way that Alistair can rate a regional medical officer of health as being a "better" doctor than one who performs a kidney or heart transplant.

HULKS AND MUPPETS

Though if the computer industry ran the hospitals, Alistair could imagine a junior house officer successfully removing two appendices and then being immediately "promoted" into administration . . .

Alistair would go for several interviews with suitable companies in the regulation uniform of loud suit, revolting shirt and nauseous tie that sends children clutching at their mothers' skirts, but meets with the general approval of sales managers. After these interviews, Alistair would find that the commercial mini salesman would fall into two categories, the poseurs and the incredible Hulks. The poseur company will have city centre prestige offices with the reception area full of gigantic rubber plants and exuberant greenery more in keeping with a Tarzan film set. A super secretary will ask Alistair if he would like a coffee and "how he takes his coffee" because instead of speaking English, everyone speaks in a mid-Atlantic accent using a Muppet-like speechform.

While Alistair drinks his coffee, he can watch the salesman hard at work moving smoothly from one poised position to another — just like the local trendy disco! Naturally, Alistair would have a super interview with the super sales manager and everything would be really tremendous.

Contrast this with the offices of the Incredible Hulks. These will be situated just off the city centre with one smart room for holding customer demonstrations, while the offices are in a semi-squalor to keep down overheads. While a thick skinned tenacity is important, the essential requirement for success is to conform to the incredible Hulk stereotype — 1950's unliberated MCP male, on-quota weekly consumption of n pints of bitter, m bottles of whisky and at least three women, plus games of poker for very high stakes. Alistair might lose all of his hard earned commission but at least he'll be one of the boys . . .

Alistair, though, doesn't really want to be in commercial sales as he likes an intellectual challenge. He'd love the computer time to calculate how long it would take six monkeys to create Hamlet using six typewriters and compare this with the creativity time of six word processor salesmen and their machines. Would the monkeys win?

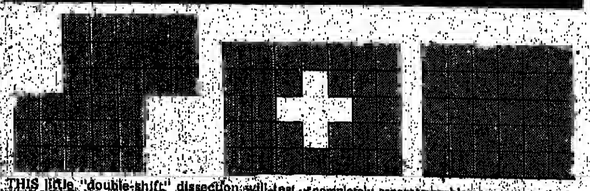
ETERNAL DAMNATION

Alistair would also like to go for interviews as a programmer or analyst but doesn't have the necessary one-year experience. Several people have suggested that there are certain numbers that remain constant through time and space, which will provide the answers to the hidden secrets of the universe. Alistair believes that the key number is one, the galaxy being an integer entity that has no room for 0.5 or 0.75. Woe betide any manager rash enough to employ a person without this one year's experience as this will determine an eternity of damnation hung up in some minor subroutine loop of that great computer in the sky . . .

Naturally Alistair would like to have a happy ending to the story, with the PER coming to the rescue at the last minute with a TOPS course in systems analysis and everyone living happily ever after. Alas, although Alistair has passed his aptitude test and interview, there is a huge backlog of people waiting to attend.

But for you readers who have read this far, do not despair. In his travels across Computer Land, Alistair has found one or two real companies in this unreal land and success, like the computer you needed yesterday, has had its delivery time postponed.

PUZZLER



THIS little "double-thrift" dissection will test your powers of visual projection. The problem is to cut the solid left-hand figure, along the grid lines, to form only two pieces that will interlock to form the middle figure, which has a five-square aperture in the centre. Then, as a completely separate problem, you are asked to dissect the middle figure (once again only along the grid lines) to form two pieces that will interlock to make the solid block on the right.

See page 30 for the solution

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SOFTWARE FILE

For £100 Zilog MCZ-1 users can use CP/M

FOR about £100, users of Zilog's MCZ-1 microcomputer systems can run CP/M, the widely used operating system developed by Digital Research.

The MCZ-1s will need hard-sectored diskettes, which involves a hardware modification but will still allow MCZ-1s to run Zilog's own more powerful Rio operating system.

Although Zilog already has a large resource of commercial systems for the MCZ-1, CP/M's popularity will make accessible to users much applications software which has been developed to run with the operating system.

CP/M's popularity is mostly based on ease of use, and Zilog has adopted it on the basis of "If you can't beat 'em join 'em" rather than because of any deficiency in Rio. For existing systems a retrofit of the hardware adaptation will be available for £50.

SOFT BITS

Printing boost for ICL users

A PRODUCT developed inhouse by Safe Computing to improve its own printing capability under ICL's George 2 operating system has been made available to all ICL users.

The product, G-TOM, enables the transfer of print files between 1900, VME and DME environments, allowing archiving on magnetic tape, at a cost of £1,000.

ACCORDING to Fujitsu's internal news service, the Japanese electronics industry is increasingly interested in leasing software products as a way to increase hardware sales. Leasing of software has lagged behind computer leasing which accounts for 30% of all total lease transactions in Japan.

FRENCH software products firm Silgos has released the 61st version of its general accounting package Gael 3 for IBM's 43xx series, having already adapted the programs to VSAM access.

US parent of APL Plus, STSC, formerly Scientific Time Sharing Corp, has announced record turnover and net profit for its fiscal year ending in May 1980, of $21,101,000, an increase of 27% over 1979's figures.

A 16-BIT microcomputer implementation of business Basic is offered by Sentinel Computers for its range of small business computer systems based on the Intel 8086.

ANAGRAM SYSTEMS of Horsham, Sussex has a sales ladder tool involving printing stock labels for Commodore Pet users. The system is mostly written in 6502 machine code and consists of 70 modules which require a 32K Pet, dual drive floppy disc and 80 column printer. It costs £320 plus VAT.

ADR plans to integrate its products

US software firm ADR has announced an integration of its software products into "functional application areas", so that products such as Librarian and Datadictionary are grouped under Resource Control, and Roscoe and Vollie under Online Program Development.

According to ADR's UK managing director Nick Pollet, the idea is to make substantial increases in sales by selling an integrated software system, the advantage to the customer being "a single source for his software solutions".

ADR's products are also sold by CPP in the UK, which shares the range with the UK subsidiary which was fully established this year.

Digico adopts development tool

DIGICO is to adopt, as standard, software produced by a two-man team under the name Universal Program Development and Maintenance Suite which has just had its price cut from £1,250 to £200.

Formerly known as Editor Suite, the set of programs allows users to turn Digico's Basic into a comprehensive development tool.

The suite handles standard functions, replacing many time-consuming procedures with a one-line call. The library has 60 functions which include logs and data calculation and page handling as well as more unusual features such as a universal graphics generator, a histogram generator and a cheque generation facility.

The price was reduced to keep it in line with falling hardware costs and to bring the system within the reach of more users. Co-author Bob Sims says that it will be supplied free to hospitals.

Ansi backs blanks

THE Ansi Fortran (ANSI X3J3 has voted to make a significant in Fortran. The proposal said: "The special meaning of blank is a meaningful part of Constants, symbolic names, statement labels and must be separated from each other by at least one blank or special character".

by Claire Gooding

Macro tool could boost productivity

A MACRO based tool that is said to beat similar ICL products by cutting system development and operational costs as well as minimising machine overheads, has been launched by Forward Computing of Birmingham.

Co-developer Melvyn Morris said the tool, called Macro Expansion Language, could be applied to most languages and in ICL's case this was from Cobol to JCL.

"Comparable products such as ICL's DDS and Dataskil's SuperCobol, formerly Cobra are competing with one another by covering the same area. Neither is as good as the facilities we can supply involving a single pre-processor," Morris added.

Potential

Users of ICL 2903/4, 2990 DME2/3 and ME29 equipment could avoid investing in such extras as George 2, Maximop, and Exec by applying the MEL principle, said Morris, and there was potential for improving performance on existing systems such as Telecomputing's TPS.

On the operations side, MEL is said to reduce George/JCL tasks into one-line commands to run a program, using only the program name, which generate all necessary JCL code. In online JCL development MEL can increase the levels of macro nesting allowed under George 2 from one to 64 and, in job submission, the parameters of a job can automatically be checked before execution.

Reduction

Applied in Cobol program development, the use of the macro principle can mean a vast reduction in time spent coding the Data Division, and free the programmer from routine tasks such as checking the condition of a file in the Procedure Division. The identification Division can also be generated as far as "Special Names" by one statement of the program name.

The MEL application is also said to allow analysts to design files via a VDU. Hard copy documentation is then automatically produced, "fleshing out" the design.

All the commands concerning files — Select/Assign, I/O control, FD file descriptions — can then be bypassed by the programmer using a single line declaring the file name.

In-house standards such as a unique file prefix to each variable name can be taken care of in the generated code.

Other programming shortcuts provided by MEL techniques include generators for tests usually done on 88 Level switches, allowing one-line tests such as "IF FILE FULL" . . . ", case PERFORMs and GOTOs, and the facility to insert generated code into a program by means of an in-line DO instruction.

Morris developed the Macro Expansion Language with Dermot O'Laughlin, having decided after eight years of programming that certain repetitive Cobol tasks were "a pain" and deserved elimination.

Removing

"All the restrictions we're removing are the parts of Cobol which actually obstruct the programmer in his real task of problem solving."

When asked about the use of Copybooks for such macro tasks, Morris explained that MEL had a "measure of intelligence", not the heuristic kind, by which macros could communicate and follow judgment paths. Also code could appear where it is most relevant, for instance the Working Storage section which relates to a procedure module can appear above the module on a listing.

Future plans

Forward Computing's Birmingham bureau has been running MEL facilities for six months, and is now offering them at prices varying from £5,000 to £15,000. ICL users already interested include the Severn Trent Water Authority and Lever Bros of Nigeria.

Forward Computing's new products division, a Richard Costain subsidiary, is planning further products based on MEL in the future.

Low-cost way to select applications

USERS of ISM 3270 terminals are being offered a software package by Memorex which will enable them to select applications in any CPU without investing in further hardware and software from ISM.

The Terminal Initiated Application Switching package, TIAS II, is designed for the Memorex 1380 Intelligent front end communications system and supports a range of multi-point 3270 systems.

It enables the terminal user to select or switch between applications such as TSO, IMS or CMS without operator intervention on transmission lines.

APL courses

DUE to demand, APL specialists Cocking and Drury is to run extra courses on APL during the autumn. The fundamentals course costs £850 to £2,300.

IBM compatible RPG II for micros

AN IBM-compatible microcomputer based compiler for the programming language RPG II, claimed to be the first of its kind, has been launched by Comart of Cambridgeshire for the Cromemco range of microcomputer systems.

Said to be a full and fast implementation of the language based on the IBM System 3 version, it is designed to run on any Cromemco with a minimum of 64K bytes of memory. The price of £350 plus VAT includes the CDOS operating system, editors and documentation.

Concise

RPG II, Report Program Generator, is a business oriented language which is said to be concise, easy to learn and highly productive within its sphere of creating and maintaining files as well as reporting on data.

It also has a range of advanced commands for more complex applications and is claimed by partisans to be as powerful and versatile as Cobol, but more manoeuvrable. IBM chose its heir, RPG III, as the main language for System 38, now joined by Cobol (Software File, August 7).

Unix marketed as Xenix

THE time sharing operating system Unix is to be enhanced and marketed under the name Xenix by micro specialists Microsoft, following an agreement with Unix owners Western Electric.

The agreement forms the basis of a bid by Microsoft to establish Xenix as the standard operating system for 16-bit small computers in the 1980s. Charges will be based on volume and number of users per CPU.

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PEOPLE and EVENTS

Office Technology recruits from ICL, IBM

OFFICE TECHNOLOGY, the new sister company to Computer Technology, has recruited its senior management team entirely from ICL and IBM.

John Holmes joins as programming manager, having worked for IBM Hursley for 13 years. Engineering manager is Peter Shepherd, whose past experience includes five years at IBM Hursley and four years with the Post Office at Dollis Hill.

Office Technology's manager of product marketing strategy is Bob Remington, who joins from the US. Remington is a psychologist who formerly worked in the IBM Office Products Division at Lexington.

Managing director of Office Technology, **Robert (Spud) Taylor** was previously vice-president of ICL American operations, and director of product introduction. He described the recruitment of the management team from IBM and ICL as "unique".

Office Technology expects to announce its initial product, aimed at the word processing market, at the end of 1981.

New management team for Office Technology are (left to right); Peter Shepherd, engineering manager; John Holmes, programming manager; Robert (Spud) Taylor, managing director; John Boal, product development manager; and Bob Remington, manager of product marketing strategy. The company is based at Winchester.

Restructuring at Roxburgh

ROXBURGH Electronics has restructured the company organisation. To cope with growth in both component and data recording activity, two separate companies have been formed.

Roxburgh Printers will be headed by director and general manager Michael Davis.

Roxburgh Switches will be headed by Bilgimel Coverdale as general manager. Roxburgh Electronics will remain a holding company with the major shareholding in both new companies.

Bill Ling has been appointed sales and marketing manager for the computer peripherals group, which operates within the Data Recording Products group of 3M. He will continue to work as national sales manager, handling the OEM and instrumentation markets for 3M, in addition to his new duties.

Gary Mason has been promoted within Centronics from special accounts manager for the UK subsidiary to sales manager, new territories. He will be dealing with the Middle East, European Communist Countries and Africa.

Ian Richards, formerly of IBM where he was service planning representative at Hursley, has joined Magnuson as software manager. **Terry Rees** has become area sales manager with Magnuson; formerly he was business development manager with Univac. **Bob Gridley** has joined Magnuson as senior engineer, and **Roger Blight** as sales engineer. Gridley was previously an account engineer with Itel and Blight was also with Itel, working on the Advanced Systems Project. **Lorna Robertson** comes in Magnuson as personnel administrator.

Stan Smith and **Clive Rowe** have been promoted at TDS, Smith to sales engineer for the south, and Rowe to sales engineer for graphics products in the Midlands.

Damien Muir has joined CMC as branch manager for the North and East Home Counties. Previously he was a sales manager with Olivetti.

Ken Pearson is Midland district sales manager of Sweda International. He has been promoted from Midlands sales supervisor.

William Vall has been named as vice-president of finance and administration of Softech in the US. He was previously controller at the Electro-Optics Centre of Honeywell in Lexington, Massachusetts.

Barry Roberts is manager, international field marketing operations, of Redifon Computers. Previously he was control accounts regional manager. Dr **David Evans** has been appointed as a director for Redifon Computers and Redifon CMC-Europe BV. Dr Evans is chairman and president of Evans and Sutherland Computer Corp of Salt Lake City, Utah and was previously Professor of Computer Science and Electrical Engineering at the University of California, Berkeley.

Walter Brandi is Central European sales manager for American Microsystems, Europe, based in Munich. He was formerly microprocessor and systems sales manager for Germany and Austria with National Semiconductor.

DIARY

AUGUST 22
Financial seminar, FINAR financial modelling system. Bunzl Data Systems. Bunzl Offices, Chiswell Street, London EC1. For details tel: (052 53) 377477.

AUGUST 29
Seminar FASSET fixed asset recording and accounting system. Bunzl Data Systems. Bunzl Offices, Chiswell Street, London EC1. For details tel: (052 53) 377477.

SEPTEMBER 1-2
Microprocessor workshop. Computer Lab, University of Liverpool.

SEPTEMBER 3-5
Logic and microprocessor system design course. Computer Lab, University of Liverpool.

SEPTEMBER 7-12
Introduction to small computer systems in engineering applications, vacation school. Institute of Electrical Engineers, London. Details: IEE, 01-240 1871.

SEPTEMBER 8
Talk on Portability of Fortran 77, Dr John Larmouth: BCS Fortran Group, BSC Headquarters, 13 Mansfield Street, London, W1. 10.30 am.

SEPTEMBER 9-10
CAPP-80, typesetting seminar, Royal Lancaster Hotel, London. Details: CAPP-80 Conference Unit, 01-836 4888.

Leonard van Geest

LEONARD VAN GEEST, director of Geest Computer Services, has died at the age of 85. He formed Geest Industries with his brother John in 1938.

Vic Lane has been appointed computer technical adviser to the Government of the Bahamas, as part of the United Nations development programme. Lane is currently head of the management information centre at North-East London Polytechnic.

Helmut Kahl has been promoted to marketing director for major accounts and distributors in Europe at Dataproducts International.

Lane

Plummer

Tony Plummer has been appointed consultant relations manager at Honeywell. He joined Honeywell in 1968, after working as branch manager for the customer services division of Sigma (Fast Xerox) Systems.

Alan Cowan has been appointed manager of PA's Software support unit. He was previously PA's UK personnel manager.

Liveware File

by Dick

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WHY DO THOSE IN POWER KEEP MAKING THE WRONG DECISIONS? CAN COMPUTERS HELP THEM MAKE THE RIGHT ONES? OR WOULD MORE TECHNOLOGY SIMPLY MAKE MATTERS WORSE? THESE WERE THE QUESTIONS TACKLED BY A DISTINGUISHED TEAM OF THINKERS AT SPERRY UNIVAC'S SYMPOSIUM IN NICE. RORY JOHNSTON REPORTS...

Human beings 'nearing the biological limits of their ability to absorb technical change'

THERE is an increasing feeling that the world is running away with itself. Galloping technical change, planning disasters, environmental disasters, frustration with bureaucracy all combine to produce a feeling that the control which human beings have over their collective future is dwindling away. So it makes sense to examine the ways decisions are made in government and business, and to this end Sperry Univac UK gathered a distinguished group of people from government, the universities, and business for a symposium in Nice. Added to the general theme was the general question, "Can Information Technology help?"

There was little disagreement that decision making was in a sorry state at the moment. Charles Read of the Inter-Bank Research Organisation described present-day planners and system designers as "drunks riding bicycles in a thick fog."

Heinz Wolff, a bio-medical engineer with the Medical Research Council, suggested that human beings were beginning to reach the biological limits of their ability to absorb technical change.

Wasted

Leslie Chapman, a prominent critic of the Civil Service, said that vast sums of public money were being wasted because of officials who are fundamentally opposed to change and blind to problems, elected representatives who are ineffectual, and confusion over responsibility.

Reby Atkinson, himself a senior civil servant in the Department of Industry, admitted that officials had far too little experience of management and of the fields outside government with which they deal.

To the question "Can information technology help?" the general if reluctant answer was "Not really."

Said Atkinson, "I don't think the problems of the Civil Service are going to be solved by information technology," pointing to view of Ian Lloyd MP that for this technology to work the whole structure of government would have to be changed and its objectives thought out again.

Atkinson added that he had been struck by how little civil servants had any concept of information as a commodity or vital raw material.

Atkinson also asked whether better information would necessarily lead to better decisions, a point echoed by Heinz Wolff.

But Wolff was basically enthusiastic about technology, suggesting that it could be organised to present information to decision-makers in a much more digestible way than at present. As an example he described his idea of using polar co-ordinates on a screen for displaying variable data, such as a hospital patient's blood pressure, heart rate, and temperature. Any variations would instantly be visible as a change in shape of the figure on the screen. This could be applied to any other sorts of information such as financial data.

Influenced

In considering decisions the symposium inevitably came round to questioning the objectives laid by decision makers. Politicians, it was suggested, are concerned with policy and not with management and are too easily influenced by who does best in a debate. Officials, on the other hand, judge their actions by whether the rules have been followed rather than by the bottom line.

Cherles Reed was insistant that it should be possible to have non-quantifiable objectives, pointing to the voluminous EEC regulations on apples that in no way deal with whether the apples taste good. Information technology on the other hand leads to over-emphasising the measurable at the expense of the non-measurable.

CHAPMAN: Corrupt civil servants would steal less than they waste now.

READ: Attacking the false god of efficiency.

Martin Shubik of Yale University remarked that the US Defance Department's strategic thinking was based on the hardware that existed rather than the other way round.

Frank Davidson of the Massachusetts Institute of Technology agreed, opining "Invention is now the mother of necessity." He pointed to the claim that PERT techniques, far from saving money on the Polaris programme on which they were first used, actually added $1 billion to the cost. Yet the public assumed that PERT was a success and was frantically trying to apply it to lots of other projects. "The answer," Davidson said, "does not lie in methodology."

Too much power

A public survey had been commissioned for the symposium from National Opinion Polls. Two thousand adults had been asked for their views on where power in Britain lies and how life could be improved if the decision-making structure was changed. Trade unions and oil sheiks came at the top of the list of those thought to have too much power, with MPs very low.

Of those asked, 40% thought that life would be made worse if there were more computers in the UK, and 33% thought it would be made better.

Inevitably the issue of open government arose at the symposium, championed by Leslie Chapman, who asserted that it was to a large extent the absence of hard facts and information which enabled officials to make elected representatives ineffectual. At the same time he described how, as a director of London Transport, he was swamped with vast quantities of paper for approval which he could not possibly read in toto.

Contradicting Chapman, the civil servants present claimed that freedom of information in such countries as Sweden was a sham and that the advantage of secrecy was that it allowed a strenuous debate within government before decisions were taken without those involved having to worry that they were giving the Opposition ammunition. It was also remarked how lucky we were in Britain to have a relatively incorrupt Civil Service.

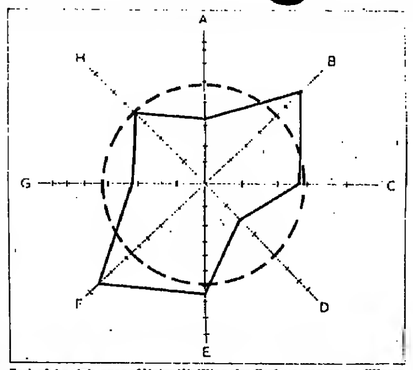
To this Chapman replied, "If they were corrupt they would steal much less than they waste now!"

Failures in recent decision-making provided plenty of food for thought. Frank Davidson was involved with the North East Corridor Project to build a fast rail system between Washington and Boston. This had been cancelled because it was assumed that new technology would soon supersede the railways, a totally unjustified view as could now be seen.

"'Future Shock' has been exaggerated," Davidson said, "in many areas we need more change than we have at present, not less."

Charles Read put a different slant on the proceedings, attacking the "false god of efficiency," and claiming that cost-benefit analyses were "all cost and no benefit." We should automate the Black Economy, using viewdata to promote barter and circumvent the tax man (and incidentally the banks).

DAVIDSON: The answer does not lie in methodology.



Each of the eight axes of Heinz Wolff's polar display represents a different variable. Normal values produce a circle, and any deviation from the norm produces an instantly recognisable distortion in shape.

'Carry all your personal data on a card' idea

PRIVACY as an issue arose several times at the Sperry Univac symposium, prompting Heinz Wolff to suggest that a solution would be to abolish central files altogether. Instead, every citizen would carry a machine-readable card around bearing all his personal data — bank statement, car tax record, educational qualifications, TV licence payments. This Wolff called "The Labelled Society."

Such a scheme was already in use in Chinese hospitals, Wolff stated, where individuals were responsible for keeping their own medical records. The effect was that there was no way other people could pry into personal data.

People would be motivated to have their cards updated as various services would not be obtainable without the card. For instance, the card would be your car key and the car would not start if the road tax was unpaid.

There would have to be a central repository of duplicate cards to replace those lost. This led others to suggest that Wolff's idea was basically sound, since it would always be possible for unscrupulous people to obtain personal data from this central bank.

Wolff and Richard Gregory, a physiologist from Bristol University, proposed a novel application for computers in assisting invention. Many developments were held up for years by a "missing link" in technology. For instance, jet engines needed a heat-resistant metal for their turbine blades, and magnetic sound recording needed a medium. A computer databank for problems looking for solutions could be fed with new developments as they came along.

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COMPANY NEWS

Brokers put their money on Honeywell

AN enthusiastic brokers' report on Honeywell sees the company gearing up for a very strong year in 1981 as the domestic US economy begins to pick up, shipments of the large-scale DPS-8 computers start to build, and contributions from CII-Honeywell Bull improve.

The report, from Jerry Lieberman of Rothschild, Unterberg, Towbin, suggests that Honeywell shares are selling at only seven times their 1981 earnings estimate, and that the company's growth potential thereafter is underrated.

Lieberman notes that Honeywell has a shortage of capacity for the DPS-8, the successor to Level 66 at the top end, but that the company is putting in extra capacity to meet the demand. Nevertheless, shipments are about 10% below plan, which means that the benefits will really become apparent in the 1981 figures.

He also notes that Honeywell's ambitious and successful gamble to turn the Level 6 minicomputer into a major product is beginning to pay off, and that it should soon become a significant profit earner. Level 6 looks like a major base-builder for Honeywell, with, according to Lieberman, 40% to 50% of sales going to new customers.

Honeywell always tends to look bad overall in a recession, because US housebuilding is almost always the bellwether of any downturn, and that in turn hits Honeywell Controls hard. However European business on this front is this time ameliorating the effect.

Healthy year for MDS

MANUFACTURER of data entry and distributed processing systems, MDS, which has had more than its share of financial trouble in the past has reported very healthy results for its 1980 fiscal year ended April 30.

Turnover rose 19% to more than $212 million while profits before extraordinary items came to almost $14 million, a 47% increase over the previous year. The fourth quarter figures included revenues of $58 million compared with $49 million for the comparable quarter of the 1979 fiscal year.

Order backlog at April 30 was nearly $185 million compared with less than $179 million a year before, but it was down compared with the end of the third quarter when the backlog stood at more than $195 million. According to MDS chairman, Ralph O'Brien, the backlog decline from the third quarter was totally attributable to the translation of foreign currencies into a stronger dollar at April 30 compared with January 31 exchange rates.

ICL aims at US market penetration

by Hash Wiener

ICL Inc, the American subsidiary of the British company, ICL, recently announced its new general purpose computer system, the ME29, and a new hardware-based information retrieval subsystem for its 2900 line, the content addressable file store, CAFS. Along with the announcements, ICL says it is making a major commitment to its US operations.

The company now has a small customer base in the US, which ICL officials hope to expand several times during the next five years. To do so, they will try to keep the company's product announcements timely, and they will greatly increase ICL's personnel and offices.

The company recently moved its corporate headquarters to Dallas, Texas, has administrative offices in East Brunswick, New Jersey and houses its Advanced Systems Division, which markets the new products, in Washington, DC.

CAFS, the company's new subsystem, runs on an ICL processor and disc drive. A typical CAFS configuration will sell for about $750,000, and includes both a processor, ICL's 2950, 2958 or 2980 computer, and a disc drive.

Unlike some of ICL's US offerings in the past, which were introduced in Europe years earlier, the ME29 was announced in the UK, Europe and Canada in March, April and May, respectively.

During the next five years, officials say, ICL can sell 258 ME29 computer systems and 45 CAFS during that time. Its plan, drawn up and approved by ICL's board of directors last November, also calls for the company's Advanced Systems Division to double its staff during each of the next five years. Today, ASD has 60 people; by 1985, that number will be close to 600.

To back that up, said Bob Bracewell, executive vice president for ASD, the parent company is prepared to spend "many millions of dollars."

Sources in the company say that ICL Inc now has six letters of intent to buy ME29 systems and about 40 "solid prospects" for CAFS.

Entry ticket

Although ICL will use both the ME29 and CAFS to penetrate the US market, neither product will be ICL's main entry ticket. ICL is establishing maintenance bases around the country for the several hundred Singer computer systems installed in the US. These bases will be used by ICL to launch a sales campaign.

Last year, ICL began to offer service on installed Singer computers in the US. TRW undertook on the responsibility several years ago when Singer quit the computer business. At that time, ICL bought Singer's international operations. Now, TRW will still service the machines in the US — but so will ICL. "We're offering a service alternative," said Bracewell, adding, "There's been a lot of unhappiness with TRW's maintenance of these Singer machines. And by association, with us as well."

ICL plans to send its sales people to each of the bases. There are now 12 such locations; the company says it will add another eight, bringing the total to 20, by the end of 1981.

The company has also transferred Thomas J. Woodhill, who turned ICL's Canadian operation into a money-maker in about three years, to preside over ICL Inc.

Who will buy ICL's products, other than its present users, and why, is unknown. ICL says its computers offer a 10% price/performance advantage over comparable IBM equipment, and that this will attract customers. But industry observers point out that the standard price/performance advantage for IBM plug-compatible machines is closer to 20% or 30%.

The ME29 model 36, in a typical low-end configuration sells for about $98,000. Monthly rates for a one-year lease are about $2,648; monthly rates for a five-year lease are about $2,177. A typical medium configuration for the model 38 sells for about $185,000. Monthly rates for a one-year lease are about $5,648; for a five-year lease, the monthly charge is about $3,000. A typical model 48 configuration sells for $350,000. A one-year lease would produce a monthly rate of $10,786; for a five-year lease, the monthly rent is about $6,585.

IBM's System 38 Model 8, a machine similar in performance to the ME29 model 36, sells for about $80,780. The system for a rock-bottom configuration, three-year lease, the only kind available, has a monthly rate of about $2,790. A more expensive configuration with additional storage sells for $137,910. The monthly rate on a three-year lease would be $3,265.

But H. Donald Haback of Industry consultant Gartner Group was sceptical of ICL's chances of success in the US. Haback was unsure whether ICL would actually spend the large sum of money he said it would need to sell its wares. "The question is," he said, "how much must they spend to get going, and is the company willing to spend it?"

Haback recently told his clients that ICL's "history of abortive starts in the US also works to their disadvantage, as does an unhired, untrained and (naturally) untested marketing sales force.

"Even if they do sell 258 of the ME29 computers," he added, "so what? That's $25 to $30 million. What are they going to do next?"

Bracewell said the company had a number of new products soon to be announced in the US. One such product is the Distributed Array Processor, a large and fast scientific computer which the company says is more powerful than the Cray 2. "For these machines," Haback said, "the customers come to you. You don't have to beat the bushes to make a sale."

Leave no hatch unbattened

LAST week's calamitous bank lending figures mean that the present level of Minimum Lending Rate, which determines other interest rates in the economy, is with almost certainty far smaller than two months, perhaps three. That in turn means that unless some kind of preferential treatment is introduced for companies near the end of their tether, seeing of the problems to which we alluded in this space last week has been postponed.

The cannalusian that it was wrong to remove the so-called "corset" on bank lending, and that

COMMENT

everything would be all right if it remained, is erroneous. What the latest set of banking figures really do is to underline how impossible it is to manage an economy with crude and arbitrary controls in a free society. Instead of effectively curbing monetary growth, all the corset did was to cause the banking system to be bypassed. With the corset gone, the business has flowed back to the banks, and what the figures really do is to bring into the open what has been happening unseen.

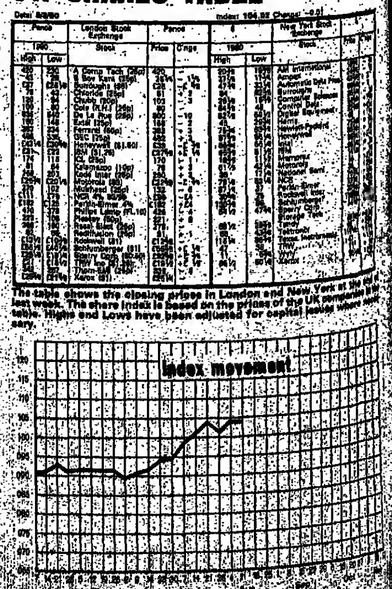
However, massive as the figures are, they may not be the last word. Until we get another couple of months' figures we will not know whether the surge is immediate — and therefore a one-off problem — or happened at the same time in the past, but because the government may not be too far off course.

Whatever the situation, some kind of preferential treatment to companies in trouble, both for finance and energy prices, looks essential. In the meantime, managers have the miserable prospect of having to make another round to ensure that no unnoticed hatchets remain unbattened.

Nonstop Tandem profits

NO stopping Nonstop minisystem specialist Tandem: for its third quarter to June 30, the company has reported net profit up a storming 114% at $2.77 million; the company has only given a three quarters' turnover figure: up 98% at $74.9 million. Tandem has just shipped its 1,000th processor (all Tandem systems by definition have at least two processors), and looks on target to double last year's turnover of $56 million.

CW SHARES TABLE



The table shows the closing prices in London and New York at the end of last week. The share index is based on the prices of the UK companies in the survey. Highs and Lows have been adjusted for capital issues where necessary.

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OP SPOT

by Bernard Allen

Sound advice and training for the op and manager

THE matter of operator training is given the scantest of attention at far too many installations. And this is ridiculous bearing in mind that operators have to know about hardware, software and applications in order to do their work properly.

The merits and defects of various operator training methods are discussed in a portfolio from Auerbach.

Called Operator Training: An Overview, it is one of the latest updates to operations data centre management, and has a lot of good, sound, practical advice for operator and manager alike.

The author stresses the importance and value of operator training, pointing to the high cost of operator errors and the need to keep users happy.

24-hour cover

He points out that there are a number of problems peculiar to the training of operations staff. The first relates to the scheduling of courses, bearing in mind tha fact that operators often have to work shift patterns providing 24-hour cover.

"One of the most obvious differences between operations and jobs in other areas of DP is the need to staff it 24 hours a day and often seven days a week."

The nature of the role played by the operations department makes for further difficulties. Whereas the end-of-project "lull" is the best time to train programmers and analysts, no such opportunity exists for the operators as the work flows in and out of the department at a consistent rate all year round.

"In this respect, the operator's job is more like that of a manager than a programmer. Unless the operator's shift is over-staffed, it is difficult to free him for more than a few hours training at a time. Extended absences of one or more operators can seriously affect the performance of the department.

Again comparing programmer and operator, he says that software developments over the past 20 years have served to isolate the programmer from hardware and software changes.

The operator, however, has to contend with changes to the operating system which make training and retraining a necessity.

"The basics, such as how to hang a tape or how to load paper in an impact printer, are relatively stable and easy to learn, but an operating system conversion that may be transparent to a programmer could require a substantial retraining of all operators."

In addition to operating system differences, there are differences in installation standards and procedures which make it difficult for the operator to transfer his skills from one site to another.

Rules

"Unlike system programmers, operators frequently do not know which differences are the result of installation standards or arbitrary rules.

"An operator may use a command that was a standard practice at his old installation, only to discover that it is forbidden at his new company; or he may forget that 'Class A job' meant one thing there and another here."

The various methods of operator training, as outlined by the author, are: On-the-Job training, on-site classroom training, off-site classroom training and self-study courses.

On-the-job training is the most widely-used method but, as the author points out, it is too often used as a euphemism for little or no training at all.

Disadvantage

"At it's best, on-the-job training is the ideal presentation medium for teaching certain skills. It is unmatched for teaching manipulative skills such as operating I/O devices. Superfluous material is avoided because the trainee need only cover the hardware and software used in the installation.

"On the negative side, operators taught exclusively on the job rarely develop an adequate understanding of the underlying concepts. They have learned only to respond to external stimulus — if you see this message, enter that command."

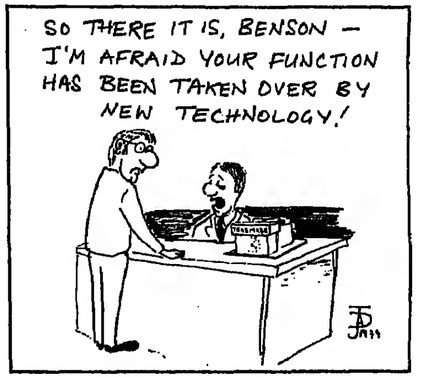
Off-site classroom training is becoming an increasingly less popular medium for operator training. One disadvantage of it is that the typical class comprises persons with a wide variety of backgrounds and experience, and so the lecturer has to choose a "middle ground" and ends up satisfying no one's needs.

The main advantage of on-site classroom training are low development cost, ease in modifying course material and interaction between lecturer and students.

It does, however, have several disadvantages: the quality of the courses depends largely on the quality of the instructor, the pace is too fast for some students and too slow for others, and the need to present material is often considerable.

A good self-study course is written from the operator's viewpoint and has a lot of examples, showing where and when commands should be used.

"Self-study courses allow the student to proceed at his or her own pace, reviewing material as often as necessary. Since all students use the same material, training is more uniform and not dependent on the whims of the instructor.



Do staff associations represent workers better than unions?

TRADE unions or staff associations — which of the two is more likely to cater for the needs and appreciate the problems of computer staff, particularly operators?

Staff at the Nationwide Building Society in Swindon (CW, August 7) are certainly in no doubt about the answer to that. They recently voted overwhelmingly in favour of being represented by the white collar union ASTMS rather than their staff association, NBSSA.

In a ballot carried out at the centre some 74% of the staff indicated that they wanted ASTMS to officially represent them in all negotiations.

Unfortunately, from their viewpoint, the Advisory, Conciliation and Arbitration Service, ACAS, turned down the union's bid for official recognition on the grounds that it would upset negotiating procedures at the company.

The arguments against staff associations are well known to people who take an active interest both in staff affairs and the computer industry in general. Many computer staff consider that staff associations just don't appreciate the problems peculiar to the operations function.

Staff associations, it seems, tend to consider the shift allowances they receive rather than taking the more realistic view that it is an inadequate compensation paid to operators for having their social and home lives disrupted by shift work.

Unions, on the other hand, do at least attempt to understand the implications of working in the operations department; although, as I see it, the only way of knowing what it's like working 24 hours a day, sometimes seven days a week, in the busy and often hectic operations department is actually to do it yourself.

This is a time when many are very concerned about new technology and its effect.

Operators, we're told, will be the first to go as the result of developments in technology. That remains to be seen. My own view is that the role of the operator will change and become recognised as being of a more technical nature.

Trade unions inevitably have a big part to play in ensuring that the skills of the operators are used and developed along with the technology.

It goes without saying that there should be some sort of organisation representing operators and operators alone.

But as we all know only too well, in the light of salaries and career progression opportunities, no organisation exists or is likely to do so in the near future.

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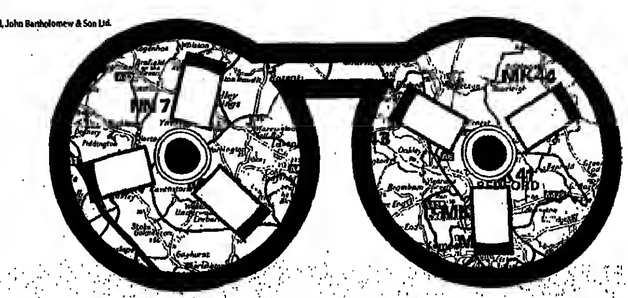

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IBM 'not to proceed with 8100 as it is' prediction

AFTER declining in 1979, sales of the Syfa business system by Computer Automation have picked up considerably, mainly due to a boom in export sales.

Syfa is offered primarily to IBM users as a more powerful and flexible alternative to the IBM 8100 distributed processing system and a key feature is full support of IBM's Systems Network Architecture.

Two big IBM users in the UK that have opted for Syfa in preference to IBM kit are Tesco and Rosanne Mackintosh.

George Dashnell, vice-president of the firm's Commercial Systems Division, doubts if the IBM 8100 will ever be installed in large numbers. "I suspect IBM will not proceed with the 8100 as it is," he remarked. "I think it will be superseded by a very small 4300 machine."

He does not see the software compatibility between such a machine and the host IBM mainframes as making Syfa a less attractive alternative.

Dashnell is also unconcerned about IBM making changes to SNA that could render Syfa obsolete. "A change in SNA would harm IBM more than Computer Automation. A radical change to SNA would be devastating for users and IBM would only do it if it were terribly hurt by Syfa. But to IBM Computer Automation is no more than a mosquito bite.

"Computer Automation's biggest challenge in the US has been building a marketing organisation for Syfa. If IBM had had a system like Syfa it would have sold 150,000 units by now. We used to be a centralised project oriented company but we are now setting up district sales offices throughout the US and have completely changed our marketing management."

Despite this decentralisation, it will continue to be interested only in selling Syfa to customers wanting at least five units. The early orders were for considerably more than five.

METHVEN: "I like the OEM business and I don't mind people thinking that it's cruddy and unglamorous. We keep on growing . . ."

David Methven, president of Computer Automation, founded the company in 1967 after leaving the Southern California firm Decision Control, shortly after it was acquired by Varlen Associates and renamed Varlen Data Machines.

According to Methven, the Varlen takeover put an end to expectations that he and several of his colleagues had of getting shares in Decision Control. So they quit.

Methven is an engineer by profession and at Decision Control was in charge of the development project that produced the 620i machine that Varlen sold for several years. Varlen Data Machines was bought by Univac in 1977.

The history of Computer Automation has closely followed the development of the OEM business and the firm is probably best known for its Naked Mini family of low cost OEM machines. But, in the last few years, Computer Automation has also been active in the end user market with its Syfa business system.

Here, KEITH JONES talks to David Methven about Computer Automation's recovery after a bad patch.

Naked Mini firm is on way up again

LOOKING back on a financially grim 1979 fiscal year, Computer Automation president David Methven listed several causes for the firm's $4.2 million loss.

According to Methven, it outgrew its existing financial control procedures, there were problems with the control of the firm's Naked Mini manufacturing operation and customer accounting was what Methven described as "inadequate". On top of all that, it was heavily overstocked.

Methven commented: "Our inventories are still far too big. We have enough for a year when there should be enough for four months. But we are working on getting inventories down."

At the same time Computer Automation's debt is also being reduced at a respectible pace. According to Methven the firm's financial plan called for the debt to be reduced to $12 million by the end of June and it was already down to $10 million by the beginning of May. But Computer Automation's interest payments were still running at a painful $2½ million a year, a situation Methven found "particularly galling."

On the brighter side Mathven pointed out that interest rates in the US were now falling and he expressed optimism about Computer Automation's 1980 results.

He was unable to make any firm comment about predictions that the company would achieve net profits of $4.7 million on a turnover of about $80 million, although he agreed that the turnover prediction was about correct.

> ***To some extent, Computer Automation has been a classic exemple of an entrepreneur-run compeny. But so were Digitel Equipment, Dete Generel and Hewlett-Packerd and theyell succeeded.***

The predictions were made by computer industry analyst Faith Griffin of Rothschild, Unterberg, Towbin of New York, who gathers her information from Computer Automation's customers and financial personnel.

While factors like interest rates are largely out of the company's control, measures have quite clearly been taken wherever possible to improve Computer Automation's performance, including a management shake-up in which a number of heads rolled.

Commenting generally on Computer Automation's performance over the last 10 years, Methven said: "To some extent Computer Automation has been a classic example of an entrepreneur-run company. But so were Digital Equipment, Data General and Hewlett-Packard and they all succeeded."

Methven believed the reason for Computer Automation's less impressive growth over the last decade compared with companies like Data General was the fact that it did not go public until 1972.

According to Methven, Computer Automation tried to go public in 1970 but was thwarted by a stock-market slump at that time. He remarked: "The net worth of Computer Automation at that time was only $4,000,000 which looked very bad when we were trying to sell, say, $5 million worth of OEM kit."

Methven stressed that the Naked Mini division, Computer Automation's OEM minicomputer operation, was still the basis of his business. It still accounted for about 55% of sales and supplied a 400-strong line up of customers, none of whom provided more than $4 million worth of business. So the division did not depend on one or a few customers for its survival.

He commented: "I like the OEM business and I don't mind people thinking that it's cruddy and unglamorous. We keep on growing despite competition from Digital Equipment or Data General.

"Moreover, our Commercial Systems and Industrial Products divisions would not exist without the Naked Mini."

Here he was referring to the operation that builds and sells the Syfa commercial system aimed at end users, particularly IBM users, and to the division that manufactures its automatic test systems which have seen an increase in sales of about 40% over the last year.

According to Methven, all Computer Automation's exports are eventually to be made at its Eire plant.

"We chose Eire primarily because of the tax benefits rather than its membership of the EEC, which was not critical. We could have gone to Puerto Rico. We employ about 100 people in Ireland at the moment and our plan is to expand the workforce to 500 or 600," he explained.

Computer Automation also has a small factory in Bombay, located in the Santa Cruz Electronic Export Processing Zone, otherwise known as Seepz.

Seepz was set up for firms that export 100% of their products and offers attractions like easy Customs clearance and very favourable factory rents.

But the biggest attraction for firms from the so-called "developed world" must be the cheapness of the labour.

A big thorn in Computer Automation's side at the moment is the investigation by the US Securities and Exchange Commission. Methven put up for sale 18,000 of his own shares in the company during the 1976 fiscal year and the commission investigated the possibility that Methven was knowingly selling at the company was going to make a loss that year.

"This is the second investigation of this sort by the commission. The first happened when Computer Automation announced that sales and profits in the 1974/75 year would be below plan not long after Methven had sold some shares. The investigation was ended after Methven was questioned under oath.

"This time Methven is a lot less patient with the commission. "This investigation is costing us between $20,000 and $30,000 a month in legal fees and the case could go on for years."

Returning to a much more positive side of Computer Automation's affairs, Methven predicted that its commercial systems division would be even next year five years after the launch of its first product, the Syfa business system.

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INDIAN SCENE

Report by Tim Palmer

Software company set to move into West Europe

Indian computer installations are totally unisex, and plenty of liberated, albeit sarced ladies adorn them. The console of the ES-1033 (in Cyrillic EC) bears a more than passing resemblance to that of an IBM 360.

COMPUTRONICS, the Indian software and services company which has grown big on the import of Russian computers, is ready to expand its business into Western Europe.

Last August it began assembling Mael 2000 computers from Italy in SEEPZ, the Santa Cruz Electronic Exports Processing Zone in Bombay, and has so far built the first 25 of the 50 contracted.

SEEPZ is a "free trade area" close to Bombay's Santa Cruz airport. Work done there must be 100% for export, and companies setting up there benefit from low rents, fast Customs procedures with inspection being done on-site rather than at the airport or port, and good communications with the rest of the world.

Other companies manufacturing or assembling in SEEPZ include Burroughs and Syatime. Burroughs is currently manufacturing a new printer designed in France, for use around the world, and Systime is assembling systems and doing software development in connection with contracts in the Middle East.

Cunning design

"The Mael systems are being sold in Yugoslavia and the Far East," says Computronics managing director Piyush Singhal: "We have exported systems to the value of five million rupees — £280,000. We take to sub-assemblies and then assemble and test the systems."

The Mael 2000 is called the Ravi-2000 when built by Computronics. It is a desk-top microcomputer with software cunningly designed to get the most out of the Fairchild F8 8-bit microprocessor, which cycles at a rather slow two microseconds. It has a full screen, keyboard, two 250K-byte built-in floppy disc drives and is programmed in a macro-assembler. A tape unit and a 120 chps printer are offered as options.

"The agreement with Mael represents our first attempt to collaborate with Western European companies. We are setting a building construction software package on behalf the Mael subsidiary in West Germany. The work will be done in Frankfurt, and we are planning to open a Western European office and seek further contracts of this kind. The office will either be in Frankfurt, to be close to Mael there, or in Brussels," says Piyush Singhal.

Replaced

Computronics' main business is operating bureaux in Delhi, Bombay and Allahabad, importing computers from the Soviet bloc on behalf of other Indian customers, and writing software under contract to the USSR.

"We have done more than 20 million rupees' worth of software for the Russians and we plan to do another 20 million this year," says Piyush Singhal, managing director of Computronics.

The ES-1030 in Bombay has now been replaced with an ES-1033 (CW, July 6, 1978), and Computronics also has an ES-1022 in New Delhi and an ES-1010 at Allahabad in Uttar Pradesh. In addition it runs a second ES-1022 in Bhilai, Madhya Pradesh State, on behalf of Bhilai Steel.

All machines are IBM 360-compatible. The ES-1022 is rated equivalent to a 370/138 by Computronics. However, this may be optimistic as reports from France rate it as about the same as a 370/125. The ES-1010, made in Hungary, is a minicomputer based on the French CII Mitra 15, adapted to retain compatibility with other models in the ES unified range of the Comecon countries.

Memory

Computronics rates its new ES-1033 as approximately equivalent to an IBM 370/148 (CW, February 28), but others have rated it below a 370/138.

The 1033 at Computronics has 512K-bytes of main memory, and the processor cycles at 300 nanoseconds. It is backed by six 29-megabyte disc drives from Bulgaria, and six 800 bpi tape drives.

There is also a local VDU controller currently supporting four VDUs and the machine also supports two 900 lpm line printers and two 1,200 cpm card readers.

It is running under release 4.1 of the OS/ES operating system, which is equivalent to release 21.8 of OS/360.

The ES-1033 is a member of the Rjad-2 line, the second generation of the Comecon countries' unified range, and comes with semiconductor memory rather than core. Computronics describes it as a very good, trouble free system.

The company now wants the virtual storage version, called the ES-1035, which runs under the OS/ES/VS version of the operating system. This machine would probably go to Delhi, and the 1022 there would probably go to Allahabad. Demonstrating once again the sturdy independence of the Indians, Computronics' own engineers have almost doubled the main memory on the 1022 at Bhilai by using Indian-built add-on memory.

The ES-1033 is used for local time sharing services and batch business data processing for outside clients, and also for software developments.

"We have done more than 20 million rupees' — about £1,125,000 — worth of software for the Russians, and we plan to do another 20 million rupees' worth this year," says Piyush Singhal. In addition, other users of Soviet computers imported by Computronics, Operations Research Group of Baroda, and the Administrative Staff College of India in Hyderabad, have paid for their computers with software developed under contracts from the Soviet Union.

The ES-1033 terminal, of the Robotron type shown here, are attached to the ES-1033 mainframe at Computronics.

COMPUTER WEEKLY is holding its Annual Ball on Friday, October 10 at the Royal Lancaster

Computer Weekly is holding its fifth annual Ball. Last year nearly 700 people attended what has come to be regarded as the computer industry's big night out.

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THE Monotype HS80, a hotel billing and reservation system from Monotype Communications, is to be marketed in South-East England by Comprehensive Computer Hotel Systems. The system is intended specifically for middle range hotels of 50 to 160 rooms, and Monotype Communications will provide full training, engineering and software support to all CCHS installations.

The first hotel to be equipped with an HS80 by CCHS is the Curzon Hotel, Mayfair, London which has 75 rooms. The £13,000 system includes dual floppy disc drives and a Centronics 702 matrix printer and provides online access to information such as room availability for up to 18 months ahead.

Viewdata software needs UK agent

A MARKETING partner is being sought for a viewdata software system developed by Hood Micro Systems of Feltham, Middlesex (CW, August 7). The four-man firm is talking with a multinational organisation, but is looking for other UK companies to talk with.

Andrew Ward, one of the four who set up on their own after leaving Compelec's engineering department 18 months ago, told Computer Weekly the system had been developed alongside the contract work for hotels that had been the firm's bread and butter and which had many parts in common with the contract systems.

For example, an interface between the North Star Horizon micro and the 30 megabyte Micropolis eight-inch Winchester disc drive was in the final stages of development and would be used both in the hotel front-office system, designed to handle guest billing and management reports, and in top-end viewdata systems holding up to 30,000 pages and selling for around £10,000 to distributors.

The low-end system holds 400 pages on floppy discs and would sell to distributors for around £5,000. Features include editing software supporting four simultaneous users, with aids to graphics production such as block move and replace which allow shapes to be built up with groups of graphics characters that can be repeated elsewhere on the screen, either the same way up or as a mirror image.

As well as intelligent editing, the system is designed to provide either a private viewdata system with up to eight user ports for dialling into or an automatically cycling display feeding up to five cable television channels.

The television channels can have any number of television sets attached and each channel can carry a separate sequence of pages taken either from local store or retrieved automatically from Prestel at preset times.

Printer interface for ICL hosts

FOLLOWING the changes in ICL's foreign attachments policy forced on the company by the Office of Fair Trading (CW, July 3), printer manufacturer Mannesmann Tally of Reading is now offering a "black box" interface with its printers that enables them to be connected to any ICL host that can support the ICL 2430 chain printer.

But ICL says that it will charge users that install Mannesmann Tally units the licence fee for local connection of foreign peripherals agreed with the OFT. The fee works out at 16% of the hire charge of the equivalent ICL unit, including maintenance.

The interface offered by Mannesmann Tally is the MI4801 unit from Micronology of London, which says that it can be used to connect any parallel printer working to a basic handshake protocol to most ICL processors, including the 2903/4/5, the ME29, 2950 and 2958. Apart from Mannesmann Tally other printer makes that could be connected include Dataproducts, Centronics and Documation.

According to Micronology, Centronics itself is unlikely to offer the MI4801 interface to ICL users because of its OEM agreements with ICL but there is nothing to stop Centronics printers being sold to ICL end-users by Centronics distributors.

Micronology has also had exploratory talks with Documation which could ultimately lead to Documation's printers being available to ICL users, including Documation's 3000 lpm model. One obstacle could be an agreement under which Documation currently supplies parts to ICL.

Mannesmann Tally printers now available to ICL users include the 300 lpm T3000 combinatrix printer with full upper/lower case capability.

Rheumatism analysis system developed

RESEARCHERS at Leeds University have devised a medical computer system which speeds up analysis of the forces on a human joint from a matter of days or weeks to a few minutes.

The system is used in measuring, for example, how much a joint has been weakened by rheumatism; it may also be used in evaluating methods of treatment. It is brought into operation by a patient crossing a walkway with two force platforms built into the floor. His movements are recorded by the force platforms, a camera and electrodes attached to his muscles. From this data the computer then calculates the forces at the joint under investigation, and displays the results on a Tektronix graphics display and a Ferranti digitiser tablet.

The computer used is a Systime Series 1000 with 64K-bytes of memory, two 2.4-megabyte cartridge disc units and a keyboard printer.

The system belongs to the Bioengineering Group for the Study of Human Joints at the University of Leeds. It is the brainchild of Dr Babas Seedhom, a lecturer in the departments of medicine and mechanical engineering, and Malcolm Ellis, a research fellow in the Rheumatism Research Unit, and was implemented by Dr Adrian Wilkins, a senior manager in Systime's development department.

Micro drives typewriter

A BANK of solenoids mounted on a printed circuit board is the basis of a device called Key-Pak from Capital Computer Systems of London which enables a microcomputer to drive an ordinary electric typewriter as a printer. The device costs £374 and it works by sitting on top of the typewriter keyboard so that the solenoids can drive the keys.

It was one of the selection of microcomputer systems, software and peripherals shown by 30 companies at the Association of London Computer Clubs Fair. Apple, Tandy and Pet interfaces are available for the Key-Pak and an RS 232 serial interface is planned.

Olivetti-IPL deal welcomed

WELCOMING the agreement under which Olivetti takes a one-third stake in mid-range IBM-compatible computer manufacturer IPL Systems, founder and president Steve Ippolito said: "The deal signifies that Olivetti likes our product. It also indicates that the European market looks good to them."

Ippolito founded IPL in 1978 after working for Cambridge Memories for nine months. Cambridge's 40% stake in IPL was bought back by the two principals, who sold most of it to Olivetti. IPL principals now own 60% of the stock.

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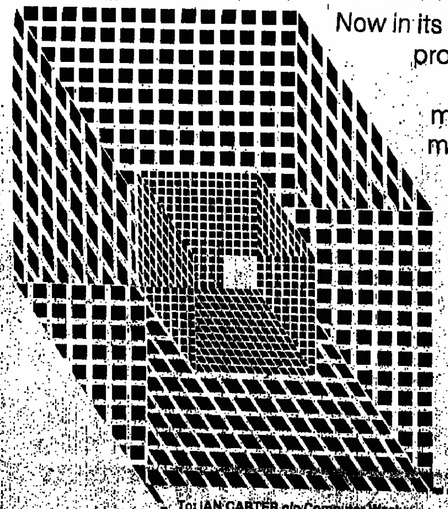

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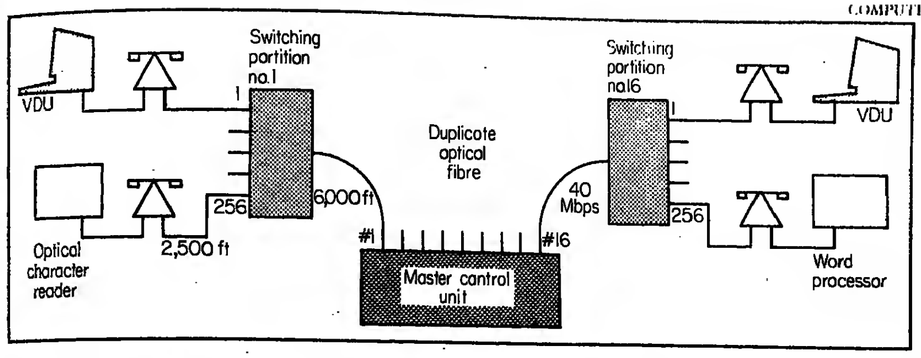

THE rate of change in telephone switchboard design hes been so greet in the lest few years thet many offices could find the "traditionel" private branch exchenge replaced by a computer besed exchenge thet is the heart and brain of en electronic office.

Morris Edwards looks et the latest chapter in the development of PBXs.

Called the Integreted Business Exchenge, it differs from other digitel PBXs in that it uses distributed switching architecture and the digitising of the voice et the telephone handset. Edwerds also looks at other offerings.

ASOVE, loft, is o diogram of Intercom's IBX system. It has a master control unit and up to 16 switching portitions. Each partition can support 256 ports at 128K-bits per second. Telephone conversations are digitised at 64K-bits per second at the hondset and combined with data at up to 65K-bps. The remaining 8K-bps is used for housekeeping.

'Heart and brain' of the electronic office

by Morris Edwards

IT'S a kind of rags-to-riches story: the transformation of yesterday's lowly telephone switchboard into today's computer-based PBX, the device most likely to emerge as the heart and brain of tomorrow's automated office.

When viewed in the context of communications' 100-year-plus history, the transformation has occurred virtually overnight. As late as 1968, AT&T's manufacturing arm, Western Electric, was building cord switchboards, whose operation had remained essentially unchanged since the turn of the century. Since then we have gone from automated PBXs using electro-mechanical switches to computer-controlled electronic switching, leading finally to the digital PBX, which converts the analogue voice signals to digital form before switching.

DISTRIBUTED SWITCHING

Now the latest chapter in this communications saga is about to be written by a new Exxon Enterprises company called Intercom Inc of Dallas, Texas. Intercom's claim to fame is the Integrated Business Exchange, IBX, which the firm describes as "the 1980s generation of switching equipment, solving the requirements of intra-facility and inter-facility voice and high speed data communications in one integrated system."

Features that distinguish the IBX from other digital PBXs include the use of a distributed switching architecture and the digitising of voice at the telephone handset. Also, the IBX's packet-switching capability permits format and protocol conversion, so that incompatible devices may communicate with each other — adding greatly to the system's utility in the automated office.

The IBX architecture uses redundant 32-bit processors with four megabytes of memory in the Master Control Unit, MCU, which operates with up to 16 distributed Switching Partitions, SPs. Each SP employs a Zilog Z80 microprocessor and can handle 256 ports, giving a total system capacity of over 4,000 ports.

User handsets connect to the local SP via a simple two-pair wire, which can carry a 128K-bps data stream. Telephone conversations are digitised at 64K-bps, and another 8K-bps is needed for housekeeping, leaving 56K-bps for data transmission from a terminal, word processor or other device attached to the special handset, which Intercom calls an ITE (for Integrated Terminal Equipment).

Because of this multiplexing arrangement, a user can continue with a telephone call while simultaneously transmitting or receiving data over the same line. The ITE offers standard business machine interfaces and can handle synchronous or asynchronous communications at any rate from 110 bps to 56K-bps.

Traffic between the SPs and the MCU travels at 40 megabits per second over optical fibre links which may be up to 6,000 feet long.

In addition, the ITE may be located up to 2,500 feet from the SP, which means that the ITE-to-ITE span of the IBX can be about three miles. The IBX's switching schema is particularly well suited to multi-storey office complexes since a switching partition could be installed to serve each floor of the complex.

Other digital PBXs handle voice and data, according to Tom Aschanbrenner, Intercom's marketing vice-president, but they are designed primarily for telephone conversations, and the different characteristics of data transmission cause problems. For instance, the long holding times associated with batch transmissions upset the switching matrix, causing "blocking", a condition where two idle lines cannot be interconnected because all possible paths between them are already in use. Conversely, the short holding times associated with interactive applications create havoc with the PBX's control system.

MATRIX IS NON-BLOCKING

In contrast, the IBX switching matrix is such that, even with simultaneous voice and data operations at all 4,000 ports, it remains non-blocking, Aschenbrenner claims. The control problem is resolved by the distributed architecture, with the 32-bit processors handling the important functions and offloading the less important, but time-consuming, functions to the microprocessor-based units.

Intercom plans to begin delivery of the IBX systems during 1981. In the meantime, industry observers in the US are attempting to measure the announcement's impact on the PBX market and the likely response from rival suppliers.

AT&T is known to be developing a digital PBX, codenamed Antelope, for introduction in two or three years. Besides handling integrated data and voice communications, Antelope will reportedly have information distribution capabilities similar to IBM's Model 6670. In the meantime, Bell is plugging the gap with digital PBXs acquired from GTE Automatic Electric.

Currently, the leading suppliers of digital PBXs are Northern Telecom, with its SL-1, and Rolm Corp with its CBX (Computerised Branch Exchange). Last year, Northern Telecom unveiled an addition to its SL-1 digital PBX that permits integrated voice and data switching. Operating at up to 9.6K-bps, the data feature can be added to existing SL-1 systems without changing operational software.

USES EXISTING PROCESSOR

Rolm claims to have installed twice as many digital PBXs as its nearest competitor, with well over 2,000 of its CBXs already in the field. Last May, the firm introduced Release Six software for its CBX, enabling users to send, process, store and receive written memos via the office's telephone system.

Known as the Rolm Electronic Message System (REMS), the integrated office communications system makes use of the CBX's redundant computer as an applications processor. To send and receive messages, users simply plug video or hard copy terminals into their CTS-100 digital electronic telephones.

Perhaps the biggest question mark hovers over the plans of IBM, which seemingly missed a major opportunity in the US PBX market of the mid-1970s by restricting its sales efforts to Europe. Records of IBM's management committee meetings in the 1971 timeframe, which became public during the antitrust litigation, indicate that IBM was then considering introducing its 3750 into the US market. However, it was felt that the 3750 could not be competitive with Bell PBX offerings without jeopardising IBM's internal guidelines for profitability.

In retrospect, IBM's perception that the user would be unwilling to pay a big premium over the Bell PBX price was probably wrong, in the opinion of Ken Bosomworth, publisher of the bi-weekly newsletter *Electronic Mail and Message Systems*. "Customers have demonstrated over and over," he says, "that they are willing to pay fat premiums in order to get the PBX functions which they want, many of which the 3750 offers."

ADVANCED FUNCTIONS

With its analogue switching and requirement for air-conditioning and false floor, the 3750 is technologically obsolete, but it offers the advanced functions common to modern PBXs. Also, when interfaced with a host computer, it allows push-button phones to collect data and/or interrogate system files.

Further, the 3750 can control a variety of sensor-based security and environmental control devices in a building, and record attendance or monitor job activity through the use of online badge readers.

Last year, IBM announced its small-scale 1750 PBX, again using analogue switching. Bosomworth sees the 1750 as an interim product, designed to hold, and perhaps expand, IBM's position in the small to medium part of the market.

"With the 3750 still selling in the top end of the European market, and the middle and bottom end of the market now covered by the 1750, the script does not call for a new product introduction for the next year or two by IBM," Bosomworth states. However, he believes it logical for IBM to introduce a major new PBX product line in the early 1980s, since the PBX market is too large for IBM to ignore and the technology is gravitating towards all-digital concepts which IBM is well placed to understand and exploit.

"And this time," Bosomworth concludes, "it would probably make sense for IBM to introduce its next PBX equipment models in the US first, with European marketing of them to follow a year or two later."

Twin threat to telephone answering services

TWO telephone systems that are said to be able to perform secretarial tasks for users are being planned by Bell Telephone of Pennsylvania, a subsidiary of AT&T.

The two systems, known in the US as call answering and advance calling, pose a threat to telephone answering services and to the telephone answering business.

Such systems are known in the US as electronic voice mail.

The self-answering system is said to answer automatically the user's telephone when the line is engaged, or after a specified number of rings if the user is unable or does not wish to answer immediately. The telephone then plays a recorded message that instructs the caller to give a message which is electronically recorded and can be played back at the subscriber's convenience when he dials into the telephone company's computer system asking for his file of messages.

The second system, advance calling, is said to enable a subscriber to record a message to the phone company's computer. This message can be automatically forwarded to a specified telephone number at a specified time.

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300 bps modem

A FULL DUPLEX two-wire 300 bps modem that fits inside an ordinary telephone has been launched in the US by UK-owned Racal-Vadic of Sunnyvale, California. Racal has no plans to introduce it in the UK because it could not be approved.

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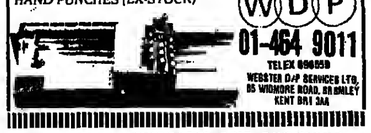

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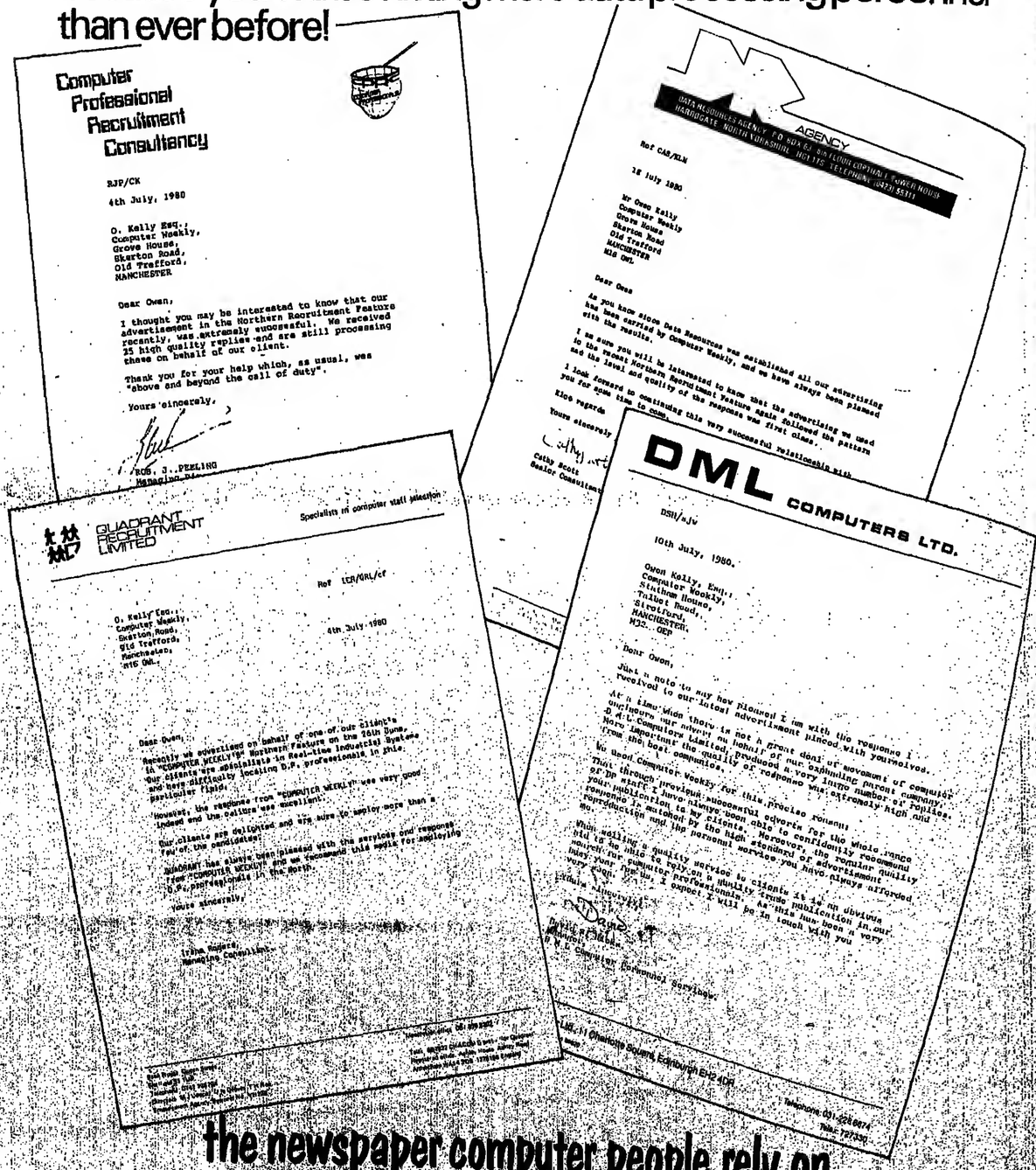

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This position comes as a result of expansion and the launch of an exciting new division, together with a product dedicated to the *CAD/CAM* market area. Features of the product are proven reliability, flexibility and innovations by way of continuous research and development, guaranteeing a high level of sophistication to the equipment now and in the future.

Ideally, you should be resident in the Midlands, currently selling *CAD/CAM* systems, and be able to demonstrate the enthusiasm and commitment necessary to achieve the career progression inherent in the small, flexible and dynamic Company environment. Also practical knowledge of engineering and manufacturing techniques, together with an understanding of the marketplace is of paramount importance.

Remuneration is by way of a base salary of c.£9,000 plus a substantial guarantee, resulting in an above average first year earning package. A Company car and full expenses will also be provided.

For an immediate confidential interview, where you will be supplied with full Company information, contact:

CHRIS FRY ON 021-236 3781 (24 hour answering service)
OR 021-742 1992 (evenings and weekends)

Candidates are invited to submit a curriculum vitae where confidentiality is guaranteed.

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2364

DOS/VS...West London

A major 3031 installation in West London requires a Senior Systems Programmer and an Operations Supervisor to strengthen the existing team. The machine is currently operating under DOS/VS but will be upgrading to DOS/VSE and VM in the near future. Database facilities are provided by DL/1 and the teleprocessing system runs under CICS.

Salaries are competitive, conditions of employment are excellent and the benefits package is most attractive.

Senior Systems Programmer
c£10,500

Reporting to the technical support manager, you would be responsible for the evaluation of all software, including operatings systems and commercial packages, and for the implementation of new systems software within the installation.

Previous experience must include Assembler, DOS/VS and CICS and some supervisory experience would be an advantage. Full training in new software techniques such as VSE, VM and VOLLIE will be provided.

- 27 Days Holiday
- Flexitime - 35 Hour Week
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Operations Supervisor
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Responsible to the Operations Manager for the control and co-ordination of the operations, support and job control departments, consisting of approximately 20 staff.

An in depth knowledge of DOS/VS and CICS is required plus previous operations supervisory experience. Training in VSE and VM will be provided as necessary.

This is a key role requiring a high degree of management skills complemented by a strong technical operations background.

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The experience required includes systems analysis, programming and preferably operations. You will either have a technical background with the ability to accept the responsibility of running your own show, or possibly already be a small installation manager. In the systems area both financial and production systems are to be implemented on IBM 4/55, 2905/2904 hardware, in an on-line environment. Programming languages used are COBOL, which you should have and FILETAB/TABN, experience of which would be an advantage.

The department is small and the D.P.M. will be involved in analysis and programming, in addition to direction and day to day management and operation of the installation. Salary is to £10,000 and other benefits include 23 days holiday (25 days in your 3rd year), a pension and life assurance scheme and a subsidised canteen. There will be a salary review based upon performance after the first six months with the company, and thereafter salary will be reviewed annually at the 1st January.

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REQUIREMENTS:

COBOL —ESSENTIAL

BASIC PLUS or RSX11 —PREFERABLE

PROSPECTS:
Excellent with future opportunities for European travel and a clearly defined career development path. Also, immediate involvement with the latest technology.

SALARY:
£6,000-£10,000 (experience dependent)

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If European travel and a car interests you, then several of our current list of 11 unique vacancies for RPGII Programmers and Analyst Programmers should appeal to you. Locations are the City, East London, Slough, Colchester and Surbiton. Many of the firms have or will have the latest IBM 34 and 36 installations. One Junior Management job also available.
CW33/2

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CENTRAL LONDON £10000 to £16000

5 large, well-established consultancies wish to recruit systems people with all-round experience on the latest equipment and the right personality to deal with clients who require first-rate service. Technical Communications Consultants are also required where French, implementation experience of IBM or DEC latest ranges are essential. Excellent fringe benefits and prospects.
CW33/3

(2359)

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JBA

Sales Executive

London and Home Counties Package c. £20,000 + Car

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A considerable amount of experience is expected including a sound commercial systems background with a minimum of 5 years in a mini sales organisation.
A first class opportunity to attain that management goal with a potential market leader.
Contact: Brian Postles

Database Consultants

London & Europe £ Neg

One of the most highly respected Consultancy organisations in the UK is recruiting top database people to work on various projects throughout the UK and Europe.
A sound technical background is essential with emphasis on the analyst/design aspect. Full data analysis experience with intricate knowledge of large IBM installations, would be a definite advantage.
At top salary levels, appointees will be expected to contribute to the company's growth within a fairly short space of time, so a consultancy background would be favoured.
Minimum salary of £11,000 + benefits (car etc) can be expected for around seven years experience in the d.p. industry.
Contact: Janet Chilvers

Project Leader

Central London £11,000

This internationally known software house, has an immediate requirement for an experienced person, who has a solid commercial background incorporating all aspects of accounting, design of real-time systems and database. Good knowledge of Honeywell hardware is essential, with experience of at least one other commercial machine.
The appointee will be completely responsible for the project, and would be expected to have covered areas such as planning, scheduling, monitoring progress of systems and control of approximately 10 staff.
Excellent opportunities exist within the organisation, which will ensure good prospects and possible travel to Europe if desired.
Contact: Janet Chilvers

Technical Product Support — ICL/DEC

Thames Valley c. £10,000 + benefits

Our clients are the originators and marketers of a world-renowned range of Database and T.P. software projects. They are currently looking for good all round D.P. technicians to work in their Technical Support Group. Detailed knowledge of ICL and/or DEC software is essential while adaptability and commercial awareness is also required.
Some European travel is involved, but without extended overnight stays.
These extremely attractive opportunities offer first-class career development in a highly professional and stimulating environment.
Contact: Margaret Stevens

Technical Designers

Middx. and Bedfordshire £8,500 – £11,000

A small, well established systems house has interesting and challenging opportunities for technically competent individuals. The company has an excellent reputation, of which they are justifiably proud as a consultancy specialising in mini/micro based developments in a number of areas including; Communications, Graphics, Simulation and Process Control. Ideal candidates will be graduates and be well versed in the architecture, capability and use of PDP II, Data General, NOVA, GEC 4000, INTEL or ZILOG processors. Preferred languages are Assembler, Fortran and Coral.
A superb opportunity to join a 'blue-chip' international company, who can offer variety, quality of experience and tremendous career prospects.
Contact: Margaret Stevens

Scientific Programmer

Surrey to £9,000

Our client, a major supplier of various equipments to military establishments, wishes to recruit a scientific programmer to head the computer section of a simulation development project.
The successful candidate will be responsible for setting up DP functions, including hardware and system software, design of computerised models, documentation and leading the initial team. Ideal experience would include at least 2 years FORTRAN with some exposure to ASSEMBLER, as well as good design knowledge of scientific applications.
An excellent salary is supplemented by attractive fringe benefits. **Contact: Brian Postles**

Senior Analyst/Programmers

Dorset £8,000 + Relocation

This well established Publishing House is planning to upgrade their System 3 to a System 38, and need two experienced people to lead project teams, whose function will be to design and implement new on-line commercial systems and to support existing systems during the hardware conversion.
It is essential to have at least three years experience gained in a commercial d.p. environment, which should include a sound knowledge of RPG II and design and implementation of a major system. As this organisation are committed to long term development plans career prospects are very favourable.
Contact: Isobel Bruce

Mini Support Programmers

London £7,500

This internationally known mini manufacturer is marketing one of the most advanced computer systems in use today, and need experienced people to join their professional team developing various commercial applications covering banking, word processing and library circulation systems.
A minimum of 2 years on-line programming experience preferably gained in a mini environment would be ideal, but consideration will be given to high calibre candidates with a sound on-line programming background.
Training facilities and career prospects are excellent as this organisation firmly support promotion from within.
Contact: Isobel Bruce

JAMES BAKER ASSOCIATES,
International Personnel Consultants,
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Tel: 01-439 9811.

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An expanding International Insurance Group is establishing its European EDP Centre in Sussex to develop comprehensive on-line —systems to support their Insurance and Financial Services Operations.

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IBM 4300 SERIES HARDWARE — USING VM/CMS SOFTWARE

These are challenging ground-floor opportunities to join a dynamic group committed to major expansion in the U.K. and Europe and may involve some travel to Europe and the United States of America.

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You will have an ICL 2900/1900 background and insurance experience will help you on your way. You will currently be a senior programmer or analyst who has the determination to be successful.

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University College Hospital

Computer Operator

Chemical Pathology Department

To work on the daily operations of an On Line Laboratory Computer System which is undergoing further development.

The system is based on a Modular 1 computer with disc backing stors and multiple terminals. The job offers considerable responsibility, and you will be expected to be able to work to time schedules and to adopt a disciplined and professional approach to your work.

You should preferably have experience of computer operating in a real time environment.

Starting salary, dependent on experience, on scale £3902 - £5935 (incl. of London Weighting) plus 10% shift allowance (increase pending).

Application forms and further information can be obtained from the Personnel Department, University College Hospital, Gower Street, WC1E 6AU. Tel: 01-387 9300, Ext. 291.

(Closing date: 10 days after appearance of advertisement.)

COMPUTER COURSES

From the Oxford Business School for British Computer Society Associateship Examination and Computer Diploma. This series of courses combines the convenience of being able to live in Oxford with the benefits of personal tutor availability by telephone plus optional seminars.

For detailed leaflet and application form write to:
Mrs Mac Director, Dept. 2A4, Oxford Business School, 8a Banbury Road, Oxford OX2 6JX
(Oxford 54615 (answering service))

EAST MIDLANDS

SOFTWARE SALES

£15,000 p.a. + CAR

PROGRAMMERS AND ANALYST PROGRAMMERS

to £7,500 p.a. and INDEX LINKED

Our clients, one of the most successful and professional organisations in the computer services sector, are expanding their operations in the East Midlands.

For SALES posts you should offer previous sales experience in the industry OR be able to demonstrate in depth systems knowledge combined with the motivation necessary for a successful sales career. With the backing of a major International Group, you will market a comprehensive range of proven software products. These are internationally recognised some having already achieved well in excess of $1,000,000 in sales.

As a PROGRAMMER or ANALYST/PROGRAMMER you will have the opportunity to develop very broad skills and rapidly advance your career. Working on the wide range of commercial applications you will be involved in new development on real-time mini-computer projects. Current work involves ICL, IBM, Small Business Systems and Philips hardware. You should offer at least 18 months' commercial experience.

The salaries offered are highly competitive and INCREASE automatically through the year with inflation. The area offers attractive low-cost housing and where necessary, relocation assistance will be considered.

Male or female candidates should contact Patrick Convey quoting reference number: CW281.

CPC

COMPUTER PERSONNEL CONSULTANTS
18th Floor, The Rotunda
Birmingham B2 4PA
021-632 6848

COMPUTER USER LIAISON OFFICER

UNITED KINGDOM ATOMIC ENERGY AUTHORITY · UNITED KINGDOM ATOMIC ENERGY AUTHORITY · UNITED KINGDOM ATOMIC ENERGY AUTHORITY

The Northern Division of the UKAEA has a vacancy in the Central Computer Services Section at Risley for a Computer User Liaison Officer. The work involves assisting staff from the whole of Northern Division and BNFL with the ICL 2980 computer at Risley.

Remote batch and interactive terminals are used for a wide range of scientific, engineering, commercial and managerial applications. The successful applicant will help staff who have problems in the use of the computer, advise users about the facilities available, recommend improvements to the operational procedures and facilities and provide occasional training courses for new and existing users.

Applicants should have an Honours Degree in a scientific or engineering subject or Corporate Membership of a Senior Professional Institution. In addition, several years experience as a user of a large computer system or of providing and supporting a service on such a system is necessary. An understanding of System Control Languages and high level languages including FORTRAN and COBOL is required and experience on an ICL 2900 System using VME/B would be an advantage.

Appointment will be either as a Professional and Technology Officer Grade I or a Senior Scientific Officer and the salary will be in the range £6,780 to £10,915. Applications are invited from both men and women. The appointed Officer will be based at the UKAEA Northern Division Headquarters at Risley, Warrington, Cheshire, although visits to other UKAEA and BNFL sites will be necessary.

For an application form please write — no stamp needed — to Staff Office, United Kingdom Atomic Energy Authority, Recruitment Section, Northern Division, FREEPOST Risley, Warrington, WA3 6AT, quoting reference S 2274/CW

UNITED KINGDOM ATOMIC ENERGY AUTHORITY

UKAEA

NORTHERN DIVISION

2332

IMS SPECIALIST

Holland **£20,000 + p.a.**

For a one to two year assignment providing support in all aspects of IMS DB/DC to an application development group. This group is responsible for a Division which has limited IMS experience, and so duties will include advice on design, setting up development standards and procedures, plus trouble-shooting on problems which arise. Candidates should have a solid IMS background, and experience in a DBA role could be helpful, plus the ability to communicate effectively with development staff and DB/DC support groups in the main Data Centre. As English is widely spoken there is no requirement to speak Dutch.

For further details, please telephone or write to Jim Shaw at our UK offices, or call during evenings/weekends on 0990 24648.

eds The European 370 Specialists

87-73 Park Street, Camberley, Surrey GU16 3PE. Tel: 0276 26845. Telex 858082.

(2369)

UNIVERSITY OF BRADFORD

LECTURESHIP IN COMPUTER SCIENCE

The Schools of Studies in Computing offer M.Sc., PG Diploma and Hon B.Tech. courses in Computer Science and B.Tech. Computing and Data Processing. Lecturers are also involved in research activities and in teaching computing to students throughout the University. Salary scale: £6052 - £10484 p.a. Superannuable. Commencing salary within the range £6052-£8736.

Further particulars/application form (to be returned asap) obtainable from the Registrar, Post Ref. C/L/1B/CW, University of Bradford, West Yorkshire, BD7 1DP.

(2338)

ANALYSIS/PROGRAMMERS £7,000 to £9,000 PROGRAMMERS £5,000 to £7,000 PHONE 01-560 2892

(2390)

ASSISTANT SHIFT LEADER

£7,284-£8,883 including 12½% shift allowance

This post is based at the Authority's Computer Services Department in central Bradford working with an ICL 2970 computer using the VME/B operating system. The post will involve working weekly alternating shifts (days and evenings only — no nights), standing in for Shift Leaders and also providing cover at Divisional installations as required.

Applicants should have several years' experience of large-scale computer operations including some supervisory responsibility.

Application forms are available from the Regional Personnel Officer, Yorkshire Water Authority, West Riding House, 67 Albion Street, Leeds LS1 6AA (Tel: Leeds 448201, ext. 269), to whom they should be returned by 21 August, 1980.

(2388)

Yorkshire Water

ANALYST PROGRAMMERS

REAL-TIME SYSTEMS

JOHN BELL, an expanding Systems and Software house, require additional staff with 1 to 3 years' experience of design or programming for real-time systems. Of particular interest is experience in one or more of the following:

GEC4000 — PDP11
CORAL 66 — MASCOT
Micro Systems
Design of Industrial, Defence or Telecommunications Systems

Salaries are in the range of £7-£9K, or possibly higher for the ideal candidate.

Enquiries are also welcome from anyone believing they can make a significant contribution to our business. To investigate these career positions further, contact Mike Ford on Fleet (0252) 28014, or send details of previous experience to:

John Bell Technical Systems

Specialists in Computing Personnel Selection

PROGRAMMERS

London IBM Cobol/PL1/Mark IV

Tel: Roger Barnes on 01-636 4200
16a Cockspur Avenue, EC2R 7DA

(2389)

SIDA

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Communications & Telephony

E.E.C. Package c £20K

System X has been universally recognised as the system not only for the '80's but probably for the foreseeable future. Such is the respect that Continental Europeans hold for System X that many of the communications and telephony specialists who have developed the software are now in great demand . . . We are able to offer several attractive career positions in Mainland Europe. Our client, a leading Total Systems Supplier to European PTT's, has an immediate requirement for **Communications Specialists** with current involvement in public telephony systems and digital networks. Of course particular hardware exposure is less relevant than the applications knowledge but familiarity with PCM, X.25, G.732 or Intel 8085's will be a distinct advantage.

Ref. L/33/A

Systems & Business Analysts

City Area: Salary to £11.5K

Unlike most users, this major shipping company recognises the crucial importance of its DP Department in the efficiency of its commercial operations. "State of the art technology," substantial development work and above average salaries are, therefore, notable characteristics of the positions they are able to offer. **Systems Analysts** should demonstrate supervisory experience gained during the development of at least one medium to large computer system, preferably utilising CICS and IDMS. A further requirement exists for **Business Analysts** with a successful record in managing small project groups and who possess the self-confidence and ability to help formulate the Company's Systems Strategy stretching into the mid-1980's.

Ref. L/33/B

Mini & Micro Software

Holland: Salary to £16K

An internationally renowned Systems and Software House with a successful and expanding Dutch operation is seeking additional **Consultants, Team Leaders, Analysts and Programmers.** Applicants should offer in-depth knowledge of an Assembler language on any mini or micro computer. Of particular interest will be those who have specialist expertise in the field of Communications, Networks, Message Switching or Process Control. Successful candidates will work in small specialist project teams both in-house and on various client sites throughout Holland. Excellent relocation and accommodation allowances will be paid in addition to an above-average salary.

Ref. L/33/C

Financial Consultants

Berkshire + Benelux: Salary to £20K

Our client has its European Headquarters in Brussels and a Regional Office close to Heathrow. The Company's Financial Management Systems have been very well accepted in Europe and consequently additional personnel are required to act in both pre- and post-sales environments. Successful candidates should preferably be aged 27-35 years and offer Banking (Retail or Merchant), Stockbroking or Accounting experience with a large scale IBM user or an IBM compatible systems supplier. Analytical and design skills are essential for the Consultancy positions whilst two years' post-graduate programming experience is ideal for the Programming posts. All positions will involve a degree of national and international travel. In the long term there may be the opportunity to take up a permanent position in U.S.A. with the parent company.

Ref. L/33/D

Telecoms - Senior Designers

N.W. London: Salary to £11.5K

A renowned European Systems Supplier and Consultancy within close proximity to extensive motorway and rail facilities is seeking several **Senior Designers** with substantial experience of telecommunications, networks and multi-tasking techniques. Successful candidates will preferably be aged 25-30 years and have a minimum of five years' Programming, Systems development/implementation exposure in either a commercial or financial environment. These positions represent an outstanding opportunity for those keen to enhance their technical skills. There will be some travelling (although not extensive) to the Company's Continental operations.

Ref. L/33/E

Cobol Programmers

W. Home Counties: Salary to £9K + Benefits

Outstanding opportunities have arisen for COBOL Programmers in the Software Development Headquarters of one of the world's leading mini-computer manufacturers. Successful applicants will be aged 23-30 and have at least 2 years' on-line COBOL programming experience gained on any mini-computer. Preference will, however be shown to those candidates with exposure to IBM System 3/32/34/38. As a member of a small project team you will be engaged in the development of transaction-oriented software. Rapid career progression in this expanding company is assured for applicants able to demonstrate leadership qualities.

Ref. L/33/F

Software Trainers

Hampshire Coast: Salary to £10K

A leading manufacturer of mini-computers for both scientific and financial applications seeks several **Software Trainers and Instructors** for its recently established Hampshire office. Work content will include the staff training of both existing and prospective customers in D.P. techniques and the Company's software products. Education takes the form of product demonstrations, seminars, workshops and of course on the job" tuition. The development of software courses in areas not so far covered by the Company will form an essential and integral part of the post. Our client prefers candidates who have previously programmed in either BASIC or Assembler. Previous lecturing or training experience is an obvious asset. Interviews can be arranged locally or in London.

Ref. L/33/G.

Logistix, 10 Grenville Place London SW7 4RW

01-373 3063 LOGISTIX Telex: 28800

HERTS

Mini or Micro experience Assembler Programmers and Analyst Programmers (knowledge of Basic an advantage) for Manufacturer of intelligent terminals and emulators. The company is small enough for you to make a significant contribution to its progress!

to £9K

COMMERCIAL SYSTEMS

COBOL Programming experience essential for these Programmer and Analyst positions offered by leading London Bureau. A considerable amount of the work is on development of new commercial systems. Profit share scheme operated and incentive bonus scheme.

to £10K

MUMPS

MUMPS Programmers with 2-4 years experience in a real-time environment wanted for in-house development work by Systems House on an accounting package Series I and DG hardware involved. Location is at our Client's London offices.

c £7.5K

TECHNICAL SUPPORT

Analysts or similar with general financial systems background and knowledge of database products required by Professional Services division of major TP and DB systems supplier based in Berkshire. Mobility essential, as most of your time will be spent visiting the Company's UK clients.

to £11K

WEST GERMANY

IBM Systems Programmers and Applications Programmers needed for defence project currently being undertaken by this highly reputed Systems and Software House based in Southern Germany. Knowledge of CICS, IMS, Adabas or similar advantageous, as is a familiarity with the German language. Generous relocation package offered, plus substantial benefits.

to £18K

Mini & Micro

S.W. Home Counties & Cheshire

Are you currently involved in **Message Switching, Communications, Military Systems, Modelling or Simulation?** If you can offer sound experience in any of those fields, plus a hardware background encompassing either PDP 11, Data General, Intel 8080, Zilog Z80 or M6800, with knowledge of Assembler and at least one high level language you should be ideally suited for a position with this leading Systems and Software House.

Based in the S/W Home Counties, our Client has several UK offices, so whether your choice of location is North or South we are sure they will be able to accommodate you. Superb career opportunities and promotion prospects are offered to Senior Analysts and Programmers, Project and Team Leaders and Systems Designers. Full benefits package plus attractive salary.

Salaries £7-11.5K

MICROS ANALYSTS

Systems Analysts with extensive experience of micros, combined with commercial application, required for design and development work on hardware and software at our Berkshire office of leading supplier in the micro field. Electronic Engineering background preferred.

£9-14K

SALES

Technical background on minis preferably with knowledge of graphics and plotters, required for sales role in Northern England. Products are high-quality graphics terminals — previous client contact advantageous, selling experience not essential.

c £7.5K basic

DOS UK & EEC

IBM Systems Programming experience in DOS, DOS/VS or OS/VS1 environment, required at senior and junior levels by large and prestigious Systems Software company with operations world-wide. Knowledge of specialised system software e.g. CICS highly desirable.

to £14K

HOLLAND

Analyst/Programmers, Analysts, and Consultants with 2-5 years Mini Assembler or Micro experience gained in scientific or technical environment required by International Systems Group, based in Holland. Applications include Process Control, Networks and Message Switching and Simulation. Generous relocation assistance offered plus benefits package.

£12-17K

MINIS—MIDDX

Analyst/Programmers and Project Leaders sought by Mini Manufacturer for their software development section in Middlesex. Of especial interest is knowledge of Interactive Systems, Interfaces and Interprets. Major application areas are banking and small business systems. Excellent career opportunities offered by this rapidly expanding organisation.

to £11.5K

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operating and developing a world wide data transmission and message switching network for exclusive use by Airlines is looking for a

SYSTEMS ENGINEER

(Reference EO)

to join a team charged with the definition and the development of its next generation network. (Advanced Network)

This engineer will

- participate in the network development studies and preparation of systems specifications ;
- participate in the definition and preparation of communications protocols ;
- participate in meeting of organisations for standardisation.

Qualifications

- Degree in computer or communications science
- 2/3 years experience in real time computer systems and data communications.

This position is based at the head office in Paris. Working language is English ; however, some knowledge of French is considered an advantage.

Please write giving full career details in :
SITA - 112, avenue Charles de Gaulle,
92522 NEUILLY SUR SEINE - FRANCE

2337

Senior Programmer

We require a Senior Programmer at our Head Office in Wheatene, to supervise four programmers, working on a variety of commercial systems in a project team environment.

Systems are run on an IBM 370/148 mainframe, and a project to select minicomputers for Group Subsidiaries is already underway.

Applicants, male or female, should be aged between 25 and 35 and ideally have experience of small machines as well as IBM COBOL under DOS VS or OSVS, or total base under DOS.

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Closing date 26th August 1980 quoting appropriate Post No. Offices closed Bank Holiday 25th & 26th August, 1980

(7315

Canvassing will disqualify. Application form and job description from the Personnel Office, Treasurer's Department, Civic Offices, Riverside, Stafford ST16 3AQ. Tel: Stafford 3181, Ext. 346.

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RESEARCH ASSISTANTS

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(2346)

UNILET
DEPARTMENT OF COMPUTATION

PROGRAMMER

Ref: COM/161/SC Applications are invited for the above post from applicants with experience of computer programming and/or degree(s) or equivalent qualification. The post will involve providing programming support for the Department's BSc and MSc courses. Opportunities will exist for the successful candidate to undertake research and development work.

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Applications for application forms and further particulars, quoting the above reference, should be addressed to the Personnel Officer, UMIST, PO Box 88, Manchester M60 1QD. Telephone 061-236 3311 ext. 2186 (answering service operates outside office hours).

Closing date for receipt of applications 25th August 1980.

(2344)

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Ref: MV5117/422/CW

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They seek experienced and mature senior programmers, with the ability to lead and manage a team of staff, and to take responsibility for the success and profitability of their projects.

Ideally you should be able to demonstrate a background in minicomputers, and have experience of DEC PDP operating systems and languages, however other relevant experience will be considered. You will be seeking to move to an organisation where your programming skills will be rewarded.

Projects are carried out on a turnkey basis, and you would be totally involved from initial estimating up to installation and handover to your client.

Future prospects within this fast growing area of the market are exciting, and our client is ideally placed to take advantage of the opportunities.

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(2376

UNIVERSITY COLLEGE LONDON COMPUTER CENTRE

A Microprocessor Support Laboratory is being set up in the Centre, to give hardware and software assistance for the generation and testing of microprocessor applications programs.

There is now a vacancy for a

MICROELECTRONICS SUPPORT OFFICER

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Depending on qualifications and experience, the appointment would be either on the 'Other Related Staff' 1B scale, between £4,402 and £6,396 plus London Allowance of £740 or on the Technician Scale, up to £4,974 (Grade 5) with an additional London Allowance of £780. The post is suitable for a recent graduate or for someone with technical qualifications in electronics. (Salaries currently under review).

Applications (1 copy) should be made as soon as possible to Professor P. A. Samet, Computer Centre, University College, London, Gower St., London WC1E 6BT giving details of qualifications and experience, with names of two referees. 2347

UNIVERSITY OF EAST ANGLIA

Norwich

Applications are invited for the newly established post of

COMPUTING ASSISTANT

in the School of Computing Studies and Accountancy. The successful applicant will assist members of the School in the development of computer-based systems, especially as these are applied to business and commercial problems, and will be responsible for the operation and maintenance of the School's computer. The post will be on the University's salary scale for Computer Officers (£3,852 - £5,124 (under review) per annum inclusive of London Allowance) according to qualifications and experience.

Applications (one copy only), together with the names and addresses of two referees, should be lodged with the Personnel Officer, University of East Anglia, Norwich NR4 7TJ, tel. 0603 56161, ext. 2198, from whom further particulars may be obtained. Closing date 25th August 1980.

(2350)

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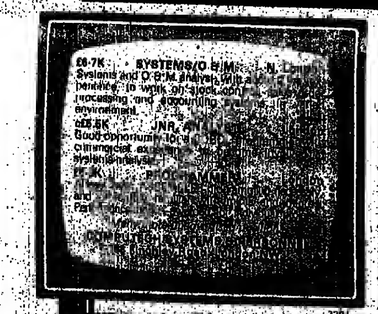

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SYSTEMS PROGRAMMERS

The University of London Computer Centre provides a national Computer Service to Universities throughout Southern England. The Centre is equipped with Control Data 7600, 6600, 6400 and Cyber 72 computers and supports a large communications network of remote job and interactive terminals. A development programme is under way which will include replacement of the existing mainframes in the early 1980s.

The Centre has vacancies for experienced systems programmers to work on the development of services for the 1980s. Initial duties will be related to procurement of new equipment and support for relevant operating systems.

Candidates are expected to have several years of operating systems experience on modern, high-performance computing systems. Academic qualifications to degree level will be required. Experience in project leadership would be an advantage.

Remuneration will be according to age and experience within the range £5,112 to £11,224 (under review) including London Weighting.

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The department is small and the D.P.M. will be involved in analysis and programming, in addition to direction and day to day management and operation of the installation. Salary is to £10,000 and other benefits include 23 days holiday (25 days in your 3rd year), a pension and life assurance scheme and a subsidised canteen. There will be a salary review based upon performance after the first six months with the company, and thereafter salary will be reviewed annually at the 1st January.

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(2392)

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PROGRAMMER
Salary range: £4551-£7077 (under review)

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(2371)

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Contact: Bev Stevens

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Applications Programmers — c. £7,000 – £9,000

Vacancies exist at different grades according to experience. Applicants should have a good education and a minimum of 2 years COBOL programming experience.

Systems Programmer — £7,500 – £9,000

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Contact: Bev Stevens

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2. SOFTWARE SUPPORT PROGRAMMERS c£9,300

The Installation

Our Client has recently installed an IBM 4341 and will be taking delivery of a second 4341 in 1981. The machine will operate under VM and OS/VS1 and a remote computing network based on IBM 8100's under VTAM/NCP control is being developed.

Your Experience

Post (1). Five years in systems programming, software and technical support in a data communications and distributed processing environment.

Post (2). Three years in systems programming and technical support in a data communications and distributed processing environment

For both positions experience of SNA devices would be advantageous.

IBM EXPERIENCE IS DESIRABLE, BUT RELEVANT EXPERIENCE ON OTHER HARDWARE WOULD BE ACCEPTABLE.

FOR FURTHER DETAILS PHONE OR WRITE QUOTING REFERENCE IB/17

2368

Day: 061-228 1364 Evening: Glossop 64099
CPR Consultants Ltd, 12 Mosley Street, Manchester M2 3QA

Computer Auditing

2 POSTS—1 in London—£9,891-£10,668
1 in Reading—£8,883-£9,858

Currently the Authority operates twin IBM 370/148's which support a large teleprocessing network and an ICL 1904S providing a bureau service to the Authority. It is planned to develop a wide range of new applications for implementation on PRIME computers soon to be acquired.

E.D.P. audit specialists are needed to carry out the full range of computer audit activities, especially the review of new applications, the examination of the operation and security of the Authority's computer installation, and the development of audit software.

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Benefits include superannuation scheme, generous holidays, staff canteen, good social and sporting activities.

Applications giving full details of qualifications and experience, together with the names of two referees, should be submitted to the Director of Finance, Nugent House, Vastern Road, Reading, Berks, by the 22 August, 1980.

Telephone: 01-3468 3246

(2319)

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SHIFT CONTROLLERS

Up to £11,332 p.a. (incl. Shift Allowance)

ALTRINCHAM, Cheshire

Due to the re-organisation and continuing expansion at our Computer Services Department based at Regional Headquarters in Altrincham, we are looking for experienced Management Trainees who will be responsible to the Operations Officer for the control and operation of all on line computer equipment and associated activities for one of three rotating shifts.

Outside normal working hours you will be responsible for the overall control of activities carried out within the computer centre.

Applicants must have considerable Managerial/Supervisory experience and ideally, a sound understanding of computer operations.

The work involves rotating shifts (Monday to Friday only) for which a 17½ shift allowance is paid.

Our employment package includes generous removal expenses (where appropriate), subsidised staff restaurant, good sports and social facilities, free personal insurance, at least 4½ weeks holiday a year, plus the opportunity of a secure future in a successful industry.

Interested? Then telephone for an application form and return it quoting reference 8A/732/CW not later than 29th August, 1980, to:

Personnel Officer (Headquarters)
NORTH WEST GAS
Wekham House
ALTRINCHAM, Cheshire WA15 8AB
Telephone: 061-941 3564

NORTH WEST GAS

(2339)

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ANALYSTS & PROGRAMMERS
Analysts/Programmers
Burroughs, Cobol (and Jackson)
ICL
MALE OR FEMALE
Excellent Rates, Long and Secure Positions
Telephone PETER NIGHTINGALE
Fleet 21768

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(2351)

SERVICE ENGINEER—UNIQUE

London/Home Counties — Start £7,500 + car

Unique Company — World's fastest growing computer manufacturer — 3-fold increase in the last 4 years — sales now 'taking off' in the U.K.

Unique Product — High cost/performance range — unparalleled MTBF — no direct competitors.

Unique Benefits — Ground floor opportunities in UK — high reliability — quality engineers — shares in the company — training in California — friendly, professional leadership — rapid expansion — opportunities in support, management, sales etc.

Unique Opportunity — Call our service engineer consultant today for details of — Company share scheme, BUPA, N/C pension, overtime, call-out 2 litre car plus £7,500 and more if you have minicomputer experience.

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(2373)

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As part of a Multi-National Organisation, which has been established for well over a century, our Client has built up a reputation and impressive Client base throughout the world, spending considerable time and investment on new technology, software back-up and support services. They have been quick to realise that due to the current economic climate this is the time to increase their current efforts in penetrating a volatile market.

Their continuing expansion plans, now necessitate the need to recruit two types of Sales Executive to further enhance their penetration of the UK market place.

a) Ideally you will have between one and two years successful sales experience within the computer industry selling equipment with a unit value of between £8,000 and £15,000.

b) Three to four years experience in selling small business computers in a competitive environment whereby the unit cost will be c.£20,000 to £30,000.

You will now be looking for an International Company who can offer you large company benefits, excellent on-going training, a sophisticated product range and security at a time when this is paramount to any individual seeking alternative employment.

The successful Candidates will be part of a National sales team whereby our Client gives full support and training on territory, which is second to none, along with very realistic quotas which should earn the two types of individual £12,500 and £15,000 respectively for an on-target performance.

For further details please telephone, in the first instance,
PAUL PEARCE ON 021-236 3781 (24 hour answering service)
OR 021-308 4908 (evenings and weekends)

If you prefer, Curriculum Vitaes would also be welcome.

SCR

London 01-835 0671 3 Mandeville Place, Wigmore Street, London W1M 5LB
Birmingham 021-236 3781 35-37 Great Charles Street, Queensway, Birmingham B3 3JY
Manchester 061-833 0427 Blackfriars House, The Parsonage, Manchester M3 2JA
Brussels 010 322-640 7151/71 Avenue Louise 327, Boite 4, 1050 Bruxelles

Specialist Computer Recruitment Ltd

2368

CONSULTANT ANAL/PROGS LONDON c. £11,500 OTE

You should have experience of project systems design and be able to program in COBOL.

ANALYST/PROGRAMMERS W. MIDDLESEX £7,000-£10,000 Peter

Two years plus of solid experience including COBOL.

SALES PEOPLE ALL AREAS Q.E.£18,000 + Car plus

Hardware, Software or Bureau Sales. Good track record required.

OOS/VS SYSTEMS PROG W. MIDDLESEX to £9,500 + useful perks Peter

Help install a 4341 with VSE under VM in this go-ahead environment.

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Three years' experience of Systems Design-Cobol, Real-time, CICS and Database.

TRAINEE/JUNIOR ANALS N. LONDON to £6,000 Peter

Well supervised Programmers or Anal/Progs will be re-trained.

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Two years' experience of PL1 or Assembler. Learn CICS and Database.

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Oil company requires min. two years' FORTRAN. Exciting developments.

FOR MORE INFORMATION ON THESE AND OTHER VACANCIES TELEPHONE:
01-836 8627
Peter Stewart or Bill Taylor

Barson, Taylor and Ward
Computer Personnel Consultants
107 Aldwych, London WC2B 4HN

BARSON TAYLOR & WARD

(2309)

KING'S COLLEGE LONDON COMPUTER UNIT

A SYSTEMS PROGRAMMER

is required to complete a small team of programmers providing a central service for both teaching and research throughout the College.

The successful candidate will be a graduate prepared to take a keen interest in all aspects of system support, and to work closely with other members of the systems programming team to provide a stable and reliable operating system.

The appointment will be made within the Academic-Related Salary Scale (O.R.S. 18), presently £4402-£7410 p.a. plus £740 p.a. London Allowance, depending on age and experience. Contribution to the Universities Superannuation Scheme (USS) is compulsory.

Further particulars are obtainable from the Computing Manager, King's College London, Strand, London WC2R 2LS, to whom completed applications, stating age, qualifications and experience, together with the names of two referees, should be sent by Friday, 12 September 1980. (Ref: 225728)

(2391)

RPG11 Analyst Programmer

Develop On-Line Systems on an IBM 38

UECL design and manufacture high technology components for a variety of applications in the electronics industry.

Already a world leader in this highly competitive market, we're now about to embark on an intensive programme of planned expansion which creates the need to appoint an RPG11 Analyst Programmer to join our experienced DP team.

With UECL your main task will be the development of new on-line systems. To help you achieve this, we plan to upgrade our present IBM System 3 Model 12 installation to the exciting new IBM System 38. Full training in RPG111 will be given.

In terms of rewards, you'll find UECL hard to beat.

We'll offer you a substantial initial salary, and we'll back that up with a full range of attractive benefits – including paid overtime.

If you're confident that you have the experience to develop new on-line systems, make a reverse charge call to David Bilsbury our DP Manager any evening this week on High Wycombe (0494) 30690.

Alternatively, contact John Fordham, our Personnel Services Manager, at the address below to arrange an immediate interview.

DOWTY UFCL

Ultra Electronic Components Limited,
Fessiée Road, Loudwater, High Wycombe, Bucks.
Tel: High Wycombe (0494) 26233.

(2376)

BOROUGH OF HOVE
Borough Treasurer's Department

B/57 SYSTEMS ANALYST/PROGRAMMER

(£5979-£7722) Salary award pending

Applicants must be trained COBOL Programmers and should have at least two years' practical computer experience. A working knowledge of PLAN will be considered an additional advantage.

We are currently operating an ICL 2903 Computer with Magnetic Tape EDS-80s Tape Printer and Direct Data Entry Equipment. Future plans include amendment to 2904 with on-line facilities and experience in a communications environment will be beneficial.

Five-day week (37 hours), flexible working hours, five weeks' annual holiday. Current year holiday arrangements will be met. Fringe benefits include payment of full removal expenses and lodging allowance. Contribution of up to £700 towards legal, etc., expenses and disturbance costs in moving house. Temporary housing accommodation may be available. The post carries a casual user car allowance.

Application forms available from Chief Personnel Officer, Town Hall, Norton Road, Hove, Sussex, BN3 4AH. Telephone Brian 775400, Ext. 37.

CLOSING DATE: AUGUST 28, 1980.

(2381)

VACANCIES
MIDLANDS & NORTH

LEEDS
SYSTEMS ANALYST to £7,500
This large company requires an experienced Analyst with a commercial background. Attractive fringe benefits + relocation.

MANCHESTER
PROGRAMMER to £6,500
Applications are invited from persons with 18 months experience of COBOL and ASSEMBLER programming. Opportunity to gain analysis experience.

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SYSTEMS ANALYST to £8,000
An experienced IBM installation requires a Systems Analyst with a minimum of 18 months experience.

PROGRAMMER to £6,500
COBOL Programmer with at least 12 months experience. IBM background an advantage.

Many other leading companies are available within a 100 mile radius of Manchester.

Please call us at 1 Spring Gardens, Manchester M2 1EB or Regent House, Regent Street, Leeds LS1 2TG or phone 0772 58778 (Preston) 061-834 3345 (Manchester) 0532 459767 (Leeds) any time, day or evening, or write to us.

CW computer staff

(2375)

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(2389)

★HERTS. ★
Prog. man with s/w house exp. + on-line management.
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TRAFFORD METROPOLITAN BOROUGH
BOROUGH TREASURER'S DEPARTMENT

SENIOR COMPUTER OPERATOR

Tech. 3. £5183-£5771 including 12½% shift allowance

The Authority's computer centre operates an IBM 3031 at present running under OOS V/S and VM/370 with Power V/S and CICS V/S. The successful applicant will have experience of VM/370 and DOS V/S and also basic working knowledge of JCL. A two-shift system is operated, the shifts being 07.30-14.45 and the latter 14.15-21.30. The Authority has a rapidly expanding CICS V/S system and also an expanding data base system.

Application forms and further information from Miss S. Dawson, Tel: 061-969 6161 ext. 242.

Application forms returnable to The Borough Treasurer, P.O. Box 10, Wyndrick House, 35/37 Westbury Road, Sale, Cheshire. Closing date 29th August.

(Cty Award Pending 1, 7, 8p)

(2388)

Hardware/Software Specialists

Modular Computer Services is a world leader in the manufacture and provision of mini computer systems to the industrial and scientific market. In particular we specialise in process control and communications. Over the last eighteen months we have doubled our installed base in Europe and anticipate similar substantial growth over the next eighteen months. To enhance two of the groups which provide technical expertise to the field, we are looking for suitably qualified staff in the following areas:

Special Systems Consultants £8,000–£11,000 p.a.

The special systems group is responsible for the design and implementation of non-standard systems, either HARDWARE or SOFTWARE, and many of the projects involve real-time operating systems and communications. It is a dynamic environment which requires individuals capable of devising solutions to suit customers' needs, where the highest levels of reliability and performance are critical. Suitable applicants will have in-depth experience, either herdwere or softwere or a combination of both, on sophisticated computer systems. Of specific interest is software experience of operating systems, mainframe front-ending or emulators, and hardware experience in the design or development of digital equipment, particularly in communicetions systems.

Product Support Analysts £9,500 p.a. + car

The Product support group provides the highest level of technical support to customer service organisations throughout Europe. Their responsibilities include the introduction of new products to the field, together with the recommendation and participation in training programmes. In eddition, as software specialists, they will implement meintenance philosophies and provide support in the solution of complex problems. Limited travel in Europe will be required. Suitable applicants will have detailed experience of resolving technical software problems, particularly on sophisticated systems such es real-time operating systems, systems software and communicetions.

Modcomp benefits are highly competitive including a non-contributory pension, free life assurance and BUPA. If you are able to actively contribute to our success then contact SUE HAMPSON on 0734 788711 or send a detailed resume to MODCOMP, MOLLY MILLARS LANE, WOKINGHAM, BERKSHIRE.

2372

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MYRIAD

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Your background:

- ★ Relevant numerate degree.
- ★ Digital Electronics design or
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- ★ Micro-processor application or
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£7,000-£10,000

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FULL TRAINING to the highest standards will be provided if you can offer the basis on which to build. You will then become responsible for providing a high-level of specialist support and consultancy regarding a number of new products, shortly to be announced, throughout the U.K. and Europe.

The Rewards:

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Address
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Year interviewed in SW

30 Fleet London EC4Y 1AA Telephone 01-353 0981 24 hours

(2370)

VaRiEtY

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At present we are engaged in a five year £ multi-million project in automated office systems.

We now need 4 people who will spend the majority of their time in on-line development, working principally with COBOL, though we would expect you to display sufficient agility to meet the demands that innovation and variety require.

You must have 5-10 years comprehensive experience including database techniques and be able to communicate effectively with all levels of staff.

Based in our North London headquarters we have no doubt that you will find the conditions and atmosphere as stimulating as the variety of challenge. And the range of opportunities for career development will follow naturally.

For more information about this exciting opportunity, please telephone Maureen Peachey on (01) 961 6444 or write to her at Sperry Univac, Brentfields, Stonebridge Park, London NW10 8LS. quoting reference CW 1683.

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Unique Benefits	— Ground floor opportunities in UK — high reliability — quality engineers — shares in the company — training in California — friendly, professional leadership — rapid expansion — opportunities in support, management, sales etc.
Unique Opportunity	— Call our service engineer consultant today for details of — Company share scheme, 6UPA, N/C pension, overtime, call-out 2 litre car plus £7,500 and more if you have minicomputer experience. Ref: EK2194

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Linda Burrow
CURRYS MICRO-SYSTEMS
853 London Road
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Bucks, HP11 1EZ

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2 POSTS—1 in London—£9,691-£10,668
1 in Reading—£8,883-£9,858

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Telephone: 01-3489 3246

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LECTURER A IN COMPUTER STUDIES OR DATA PROCESSING

Salary on Scale: £5130-£5766 (BAR) - £5910 (under review)

required in the Department of Computer Studies to teach on computer studies or systems design to degree, diploma and professional qualification students. Experience in computer user industry or research in a team implementing computer based systems is required. A commitment to research and/or consultancy is an essential aspect of staff activity and a duration appointee will be expected to develop work related to the courses offered by the department.

Applicants must possess an honours degree, or equivalent professional qualification. Membership of the BCS required with good basic qualifications may be acceptable.

Application forms and further particulars from:
The Administrative Officer (Personnel),
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Ideally, you should be currently selling computer systems, well versed in POS and distribution, and able to demonstrate an above average knowledge of this market area. A successful track record to-date is essential.

Remuneration is by way of an excellent base salary, negotiable guarantee, plus a commission scheme designed to give an above average and realistic earning package. A company car and full expenses are also provided.

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Remuneration is by way of an excellent base salary, negotiable guarantee plus a commission scheme designed to give an above average and realistic earning package. A company car and full expenses are also provided.

For an immediate and confidential interview, where you will be supplied with full company information, contact;
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OR 021-742 1992 (evenings and weekends)
Candidates are invited to submit a Curriculum Vitae, where confidentiality is guaranteed.

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London 01-935 0871 3 Mandeville Place, Wigmore Street, London W1M 5LB
Birmingham 021-236 3781 35-37 Great Charles Street, Queensway, Birmingham B3 3JY
Manchester 061-833 0427 Blackfriars House, The Parsonage, Manchester M3 2JA
Brussels 010 322-640 7151/71 Avenue Louise 327, Boite 4, 1050 Bruxelles

Specialist Computer Recruitment Ltd

2367

DISTRIBUTED SYSTEMS LIMITED

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Due to our expansion in the life assurance sector D.S.L. require:

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We offer highly attractive rates with likely extensions to initial period

WE REQUIRE:

1) Competence in dealing with users at a business level.
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THESE ARE INTERESTING ASSIGNMENTS IN THE IMPLEMENTATION OF A MAJOR ON LINE SYSTEM

PLEASE ASK FOR DAVE PALMER OR JIM HOWLEY
70 Borough High Street, London SE1 1XF
Tel: 01-403 3466/1668

Sales Bit

TRADER is on holiday for two weeks. Sales Bit will be resumed on his return.

BOX Nos.

Box number replies should be addressed to:-

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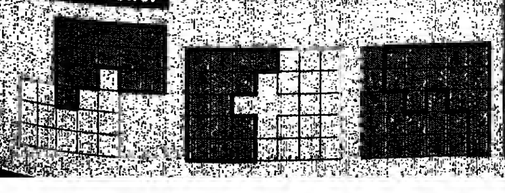
Puzzle Answer



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Don't miss this SPECIAL SECTION accompanied by Editorial for the Best Jobs in IRELAND.

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Owen Kelly on Manchester 061-872 8861
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Ken Walford on 01-261 8097

COMPUTER WEEKLY